

ROBERT SMITH

Software Quality Assurance Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

A highly accomplished quality manager with proven success in growing and managing all aspects of quality assurance, control and planning as well as project management and software engineering, development and testing. Additional strengths in risk management, process improvement, assessment and recovery, Six Sigma, cost control, contract management, sales and marketing and organizational development.

CORE COMPETENCIES

Project Management, Resource Management, JIRA, Agile Development, Process Improvement.

PROFESSIONAL EXPERIENCE

Software Quality Assurance Manager

ABC Corporation - 2013 – 2015

Key Deliverables:

- Built trust with associates, managers, and stakeholders.
- Developed and grew associates.
- Delivered quality products on time and within budget.
- Collaborated on strategic initiatives to improve efficiency and productivity.
- Worked closely with pillar partners to improve customer satisfaction and reduce spending.
- Sped delivery to customers.
- Encouraged creative ideas from associates.

Software Quality Assurance Manager

Delta Corporation - 2012 – 2013

Key Deliverables:

- Established and managed the companys Software Quality Assurance (SQA) program in full compliance with MIL-Q-9858A, MIL-S-52779A and all other .
- Resolved SQA non-compliance issues to allow government purchase of \$160 million dollars in finished product.
- Wrote and installed SQA policies, procedures, checklists, logs, and work instructions.
- Supervised two degreed engineers and a technical writer.
- Was principal architect of the company-wide software quality assurance infrastructure, providing real-time visibility into the progress of all .
- First QA Hire of the then Nook Study for iOS team that morphed into Yuzu for iOS, I Hired and trained a 6 member team, allowing two of the team .
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

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- M.S. in Computer Science - (OKLAHOMA STATE UNIVERSITY - Stillwater, OK)