

Sole Proprietor

PROFESSIONAL SUMMARY

Dedicated Sole Proprietor with 7 years of experience in managing business operations, driving revenue growth, and delivering exceptional customer service. Proven ability to implement effective strategies that enhance profitability and client satisfaction.

WORK EXPERIENCE

Entrepreneur And Sole Proprietor

Quantum Solutions LLC

耳 Phoenix, AZ

- 1. Conducted market analysis to identify customer needs and inform business strategies.
- 2. Implemented targeted marketing campaigns that successfully launched new products and enhanced brand visibility.
- 3. Designed and sold a diverse range of custom products, catering to unique customer requests.
- 4. Oversaw financial operations, ensuring timely payments to vendors and maintaining accurate financial records.
- 5. Enhanced online presence by optimizing the company website and social media, resulting in increased web traffic.
- 6. Analyzed customer feedback to refine product offerings and improve service delivery.
- 7. Developed visually appealing product displays to attract and engage customers effectively.

Sole Proprietor/Entrepreneur

m Dec / 2017-Dec / 2019

Cactus Creek Solutions

- ♣ Phoenix. AZ
- 1. Managed daily operations, assigning tasks to optimize performance and meet business objectives.
- 2. Trained staff on effective sales techniques and customer service best practices.
- 3. Monitored inventory levels to ensure product availability and proper merchandising.
- 4. Boosted profitability through targeted sales training and identifying areas for improvement.
- 5. Collaborated with team members to deliver exceptional service and enhance customer experiences.

EDUCATION

Bachelor of Business Administration

University of California

∓ Portland, OR

Focused on entrepreneurship and small business management.

SKILLS

Client Engagement

Omni-channel Strategy

Online Marketing Expertise

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Financial Management

Market Analysis

INTERESTS

Art

Volunteering

Hiking

Yoga

STRENGTHS

Criticality



Detail-oriented



LANGUAGES



English

80%



Russian 80%



80%

ACHIEVEMENTS

1 Increased annual revenue by 30% through strategic marketing initiatives.

Achieved a 95% customer satisfaction rate by implementing feedback-driven improvements.