ROBERT SMITH

Assistant Splunk Developer I

info@qwikresume.com | https://Qwikresume.com

The purpose of Atos is to help design the future of the information space. Its expertise and services support the development of knowledge, education and research in a multicultural approach and contribute to the development of scientific and technological excellence. Across the world, the Group enables its customers and employees, and members of societies at large to live, work and develop sustainably, in a safe and secure information space.

APRIL 2015 – 2020

ASSISTANT SPLUNK DEVELOPER I - FISERV INC

- Setup Splunk Forwarders for new application tiers introduced into environment and existing applications.
- GeneratedReports, Dashboards, scheduled alerts and searches.
- Standardized Splunk forwarder deployment, maintained and configured across Windows platforms and UNIX.
- Played a major role in understanding the server data & logs, brought an insight of the data for the users.
- Involved in setting up alerts for different type of errors.
- Monitored and tracked Splunk performance problems, administrations and open tickets with Splunk if there is need.
- Provided technical services to projects, user requests and data queries.

2014 – 2015

SPLUNK DEVELOPER - DELTA CORPORATION

- Description The DIRECTV Set Top Box Software Integration Team delivers new platforms and feature releases that add to the customer experience, optimize market opportunities, enable new products, and reduce customer contact rates.
- This project implemented splunk in developing dashboards for a multi-terabyte installation for monitoring a nationwide infrastructure serving millions of consumers that needed to deliver near real time results in a fast and efficient manner.
- Responsibilities Installed, tested and deployed monitoring solutions with Splunk services.
- Implemented forwarder configuration, search heads and indexing.
- Supported data source configurations and change management processes.
- Analyzed and monitored incident management and incident resolution problems.
- Resolved configuration based issues in coordination with infrastructure support teams.

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EDUCATION

BS

SKILLS

MS Office, Work with technical leads to develop Splunk Solutions.