ROBERT SMITH

Sprint Customer Service Representative I

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Secure a position in the public or private sector whereby Administrative, Banking, Customer Service, Data-entry, and Office Administration skills can make a significant contribution to the goals and objectives of employer.

EXPERIENCE

Sprint Customer Service Representative I

Sprint - FEBRUARY 2015 – 2020

- Took in inventory and shipped devices.
- Made the schedule, filled out all necessary paperwork needed to fulfill the task and kept all cases locked at all times.
- Offered world class service to customers daily.
- Resolved the customers issue within the first phone call is very critical.
- Provided correct information in regards to traveling internationally with sprint devices..
- Assisted 20-25 Customers daily in providing solutions consisting questions of companys product, technology devices, and price plans suitable for .
- Collaborated with Platform Project Management to set milestones and tasks representing all required QA phases

Sprint Customer Service Representative

Delta Corporation - 2010 – 2015

- Ran the register.
- Got commission on sales.
- Customer service.
- Answer Sprint customer service calls.
- To diagnose and trouble shoot all phone and billing issues while providing quality customer service and maximizing sales revenue for Sprint.
- Im a sales representive.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

- High school or equivalent - 2009(Belton Honea Path High School - Honea Path, SC)

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SKILLS

Excel And Outlook, Excellent Communication , Excellent Customer Service And Driven To Succeed.