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PROFESSIONAL SUMMARY

Dedicated Regional Clinical Consultant with over 5 years of expertise in driving clinical excellence across multiple healthcare facilities. Skilled in implementing innovative training programs, optimizing patient care processes, and collaborating effectively with healthcare teams to improve outcomes. Committed to enhancing service delivery and operational efficiency within clinical settings.

WORK EXPERIENCE

Regional Clinical Consultant

WidgetWorks Inc.

Apr/2022-Ongoing

- **耳** Denver, CO
- 1. Created and executed product-specific Statements of Work (SOWs), driving revenue growth through effective project management.
- 2. Collaborated with cross-functional teams to identify and implement critical software enhancements across EMR solutions.
- 3. Streamlined client upgrade processes, resulting in expedited transitions to new software versions.
- 4. Provided comprehensive training on new features and functions, ensuring all clients were equipped to utilize upgraded systems.
- 5. Designed and delivered tailored educational plans for client IT staff and end-users, enhancing system adoption and usage.
- 6. Developed role-specific training materials for consultants and clients, focusing on software changes and upgrade processes.
- 7. Mentored and guided new consultants, fostering a culture of knowledge sharing and professional development.

CLINICAL CONSULTANT

Apr/2020-Apr/2022

Cactus Creek Solutions

- **耳** Phoenix, AZ
- 1. Reported to Vice President of Clinical Services, providing insights and recommendations for clinical operations.
- 2. Conducted clinical consultations and staff training, ensuring adherence to quality care standards across managed units.
- 3. Developed a comprehensive training program for implementing ASAM patient placement criteria across the organization.
- 4. Enhanced relationships with managed care programs, improving fiscal viability and service delivery.

EDUCATION

Master of Science in Nursing

University of Florida

♣ Denver, CO

Focused on clinical leadership and advanced nursing practices.

SKILLS

Clinical Software Proficiency

Healthcare Technology Systems

Data Analysis And Reporting

Clinical Documentation

Training And Development

INTERESTS

Art

Volunteering

🜲 Hiking

🚺 Yoga

STRENGTHS

Q Criticality

≡ Detail-oriented

Diplomacy

© Enthusiasm

LANGUAGES







English

Russian

Italian

ACHIEVEMENTS

1 Implemented training programs that improved staff proficiency by 30%, enhancing patient care delivery.

Facilitated software upgrades that decreased downtime by 40%, ensuring continuous operational flow.