

Robert Smith

Starbucks Manager

PERSONAL STATEMENT

Hardworking, organized, Starbucks Manager professional with a proven background delivering sensible food technology solutions on time and under budget while working as a team member or team leader.

WORK EXPERIENCE

Starbucks Manager

ABC Corporation - September 2007 - 2008

Responsibilities:

- Required to regularly and customarily exercise discretion in managing the overall operation of the store.
- Supervised and trained all employees -Met with district managers - Placed orders, tracked sales, and planned ways to grow sales, wrote weekly.
- Managed, schedule, truck, inventory, hiring, etc Accomplishments Led the team and actually built teamwork, cleaned up the place, made it a more.
- Managed and operated store location with 5+ employees including supervision and scheduling Upheld customer service satisfaction Daily food vendor.
- Managed coffee shop operations including merchandising, ordering, and customer service.
- Manages the employees of Starbucks, Ensure standards are being met in customer service and cleanliness Write schedules Take care of customer/employee.
- Promoted from Checker to Lobby/Customer Service, to Manager.

Starbucks Manager

Delta Corporation - 2004 - 2007

Responsibilities:

- Daily responsibilities include coaching, supervising, inspiring teamwork, and excelling in performance.
- Exhibit people skills, communication, organization, working well under pressure, attention to detail, scheduling, and teamwork.
- Deliverance of policy and procedure development and retraining of all Starbucks employees Ordering and processing loads Tracking inventory of.
- Am the person responsible for modeling and acting in accordance with Starbucks guiding principles Accomplishments When I first started customers would not make the location their first priority.
- It was known for its poor customer service and dusty display.
- The location did not meet the goals appointed to the store.
- Now, this is a store with Regular Faithfull customers.

CONTACT DETAILS

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SKILLS

Management Skills,
Inventory Management,
Sales And Marketing,
Data Entry, Money
Handling, Sales,
Supervision, Customer
Service, Hiring,
Leadership, Spanish,
Training.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

Education

BS In Hospitality