

ROBERT SMITH

Store Management Intern

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

To become a significant asset to a company that will benefit from my initiative capabilities and contributions gained from my Human Ecology & Marketing background, along with my Merchandising and Business knowledge. Understanding business reporting and guest insights to understand, troubleshoot and follow-up on opportunity areas. Working with store leaders each day to set goals and expectations.

CORE COMPETENCIES

Microsoft Word/Powerpoint/Excel, Leadership, Mandarin, Presentation.

PROFESSIONAL EXPERIENCE

Store Management Intern

ABC Corporation - June 2010 – August 2010

Key Deliverables:

- Trained Program Hands on experienced with In-store merchandising, management development, sales, store operations, scheduling, payroll, and human resources.
- Managed a team of associates in the daily functions and activities of the store.
- Learned how to plan, organize, and execute company projects/policies.
- Exposed to senior level management Hands on experience with In-store merchandising, management development, sales, store operations, scheduling, payroll, and human resources.
- Completed and presented an impact analysis project to senior level executives.
- Planned and implemented a plan to increase customer loyalty and retention.
- Learned about everyday tasks and responsibilities of Divisional Managers by shadowing them and completing weekly assignments to build leadership.

Store Management Intern

Delta Corporation - 2006 – 2010

Key Deliverables:

- Worked alongside store executive team, took on a management role, created and performed an Impact Project and improved customer service scores as .
- Conducted interviews, filed paperwork and set up New Hire Orientation with the help of the Human Resource Manager to hire and maintain the most .
- Worked on engaging employees through small projects such as creating an employee newsletter, making candy bags, interacting with associates on a day .
- Attended promotional events to assist in acquiring new potential clients and professionals Worked with other team members to ensure efficient and .
- Designed, implemented and presented an internship project that analyzed the relationship between the customer to staff ratio and its effect on the .

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- Led employees in solving problems and maintaining excellent store maintenance to ensure customer satisfaction on sales days of \$70,000 - \$100,000.
- Clearwater, Florida Clermont, Florida.

EDUCATION

- Bachelor Of Science