



JACKSON TURNER

Store Representative

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📍 Los Angeles

🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Results-focused Store Representative with a decade of extensive experience in retail operations, dedicated to elevating customer satisfaction and driving sales growth. Proficient in managing store activities, optimizing inventory processes, and delivering exceptional service. Committed to fostering a collaborative team environment that enhances the overall shopping experience for every customer.

WORK EXPERIENCE

Store Representative

📅 Mar / 2019–Ongoing

Pineapple Enterprises

📍 Santa Monica, CA

1. Managed daily store operations, ensuring adherence to company policies and procedures.
2. Enhanced customer satisfaction by providing tailored product recommendations and resolving issues promptly.
3. Oversaw inventory management, including stock replenishment and loss prevention measures.
4. Executed promotional strategies to boost sales and attract new customers.
5. Trained and supervised new staff on operational processes and customer service excellence.
6. Maintained visual merchandising standards to create an appealing shopping environment.
7. Collaborated with management to analyze sales data and develop actionable insights for improvement.

Store Representative

📅 Mar / 2015–Mar / 2019

Summit Peak Industries

📍 Denver, CO

1. Delivered exceptional service by actively engaging with customers and addressing their needs.
2. Conducted regular inventory audits to ensure product availability and accuracy.
3. Assisted in the development of training materials for new employees.
4. Participated in team meetings to strategize on sales goals and customer engagement initiatives.
5. Utilized POS systems effectively to process transactions and manage customer accounts.
6. Monitored store cleanliness and organization to ensure a welcoming atmosphere.

EDUCATION

Bachelor of Science in Business Administration

📅 Mar / 2012 – Mar / 2015

State University

📍 Denver, CO

Focused on marketing and retail management, providing a solid foundation for a successful career in retail.

SKILLS

Store Maintenance



Customer Service



Promotional Strategies



Customer Feedback



Upselling Techniques



Retail Math



INTERESTS

🤿 Scuba Diving

🎮 E-sports

📖 Reading Fiction

🧩 Puzzle Solving

STRENGTHS

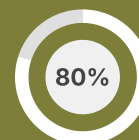
📋 Stewardship

👥 Teamwork

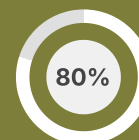
🔑 Tenacity

👁 Vision

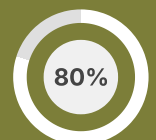
LANGUAGES



English



Swahili



Spanish

ACHIEVEMENTS

🌟 Increased store sales by 20% through strategic promotional campaigns.

🌟 Achieved a 95% customer satisfaction score through exceptional service delivery.