

SKILLS

Organizational Skills

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Record Keeping

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Office Equipment

Task Prioritization

Phone Etiquette

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Report Preparation



INTERESTS

★ Surfing

Martial Arts

Community Service

Blogging

👸 STRENGTHS

Z Patience

A Perseverance

Planning

O Positivity

LANGUAGES







English

Mandarin

Spanish

ACHIEVEMENTS

Streamlined appointment scheduling, reducing wait times by 20%.

Maintained an organized filing system, improving document retrieval efficiency by 30%.

CHARLOTTE HARRIS

Student Office Assistant

www.gwikresume.com

PROFESSIONAL SUMMARY

Dedicated Student Office Assistant with 5 years of experience in delivering exceptional administrative support and enhancing student engagement. Proficient in managing communications, coordinating tasks, and ensuring a smooth operation within academic environments. Passionate about creating a welcoming atmosphere and improving processes to foster student success and satisfaction.

WORK EXPERIENCE

Student Office Assistant

Mar / 2022-Ongoing

Pineapple Enterprises

₮ Santa Monica, CA

- 1. Scheduled appointments for students, both in-person and via phone, ensuring efficient use of staff time.
- 2. Organized and maintained both physical and digital filing systems, improving retrieval times.
- 3. Managed office supply inventory, ensuring availability while minimizing waste.
- 4. Assisted students and faculty with inquiries, fostering a supportive and informative environment.
- 5. Maintained a secure and safe campus environment by monitoring access and emergency protocols.
- 6. Provided exceptional customer service, enhancing the overall experience for students and visitors.
- 7. Collaborated with staff to streamline office processes and improve operational efficiency.

Student Office Assistant

mar / 2020-Mar / 2022

Summit Peak Industries

耳 Denver, CO

- 1. Served as the first point of contact for students and faculty, ensuring effective communication and support.
- 2. Answered phone inquiries, providing assistance and redirecting calls as needed.
- 3. Performed administrative tasks including document preparation, data entry, and photocopying.
- Conducted various projects requiring critical thinking and attention to detail.
- 5. Demonstrated proficiency in Microsoft Office Suite, enhancing productivity.
- 6. Exhibited professionalism and discretion in handling confidential information.

EDUCATION

Associate of Arts in Business Administration

Mar / _Mar / 2018 _ 2020

Springfield Community College

耳 Seattle, WA

Focused on administrative skills, customer service, and office management.