# Student Service Assistant ROBERT SMITH

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# **Objective**

To utilize my skills in clerical and customer service growing company. Supervising the Haggar Advertising resources, forms, and student work-study employees. Assisting in reports that analyze data and summarize major events/programs. Aiding coordination of student participation in major University initiatives such as Commencement, Orientation, and other programs as they arise.

## Skills

The Ability To Communicate Effectively With Faculty, Staff Assistant.

# **Work Experience**

#### **Student Service Assistant**

**ABC Corporation** - August 2013 - April 2022

- Provided comprehensive customer service at the front counter of a large community college in all aspects of the enrollment process for credit and continuing education students.
- Assisted in preparation of documents for review by the Academic Standards Committee.
- Processed large volumes of data including registrations, demographics, program of study changes, transcripts and enrollment verification requests.
- Assisted in updating student records of previously attended colleges and high schools.
- Responded to general inquires regarding financial aid requirements.
- Direct students to services and departments as needed.
- Assisted in completing enrollment verifications for federal programs.

## **Student Service Assistant**

#### **Delta Corporation** - 2009 - 2013

- Processing tuition transactions in lieu of accountant.
- Coordinated all licensing for graduate students.
- Purchased and Maintain inventory count for student uniforms.
- Supported all departments to assist in steady work flow.
- Provided and maintained consistent customer service to student on loan disbursement, work study eligibility, status check/update/adjustments to .
- Assist with daily student operations of scheduling classes, student records, deferments, status change, and examinations, and ordered diplomas for .
- Developed, managed, tracked and maintained 50+ proctor database, time and room scheduling for final examinations.

## **Education**

Associate Of Science In Nursing