

# Robert Smith

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## Substitute food service worker

### SUMMARY

Obtain a Substitute food service worker position responsible for Preparing and serving customers meals in a fast-paced environment that includes managing guest satisfaction and ensuring guests safety, Providing high quality customer service by meeting guest needs quickly and accurately; maintaining a calm demeanor in stressful situations; and providing friendly and professional service to guests, Demonstrating a strong work ethic to learn new skills and develop new career paths.

### SKILLS

Planning, Claim Supervisor, Time Management.

### WORK EXPERIENCE

#### Substitute food service worker

ABC Corporation - March 1996 - November 2003

- Provided excellent customer service to all customers regardless of age, race, gender or disability.
- Attended training on a regular basis to maintain proficiency in food service operations.
- Worked with other employees to ensure an orderly work environment.
- Prepared and served customers's meals in a fast-paced environment that includes managing guest satisfaction and ensuring guests's safety.
- Provided high quality customer service by meeting guest needs quickly and accurately; maintaining a calm demeanor in stressful situations; and providing friendly and professional service to guests.
- Demonstrated a strong work ethic to learn new skills and develop new career paths.
- Met guest needs quickly by understanding their preferences in terms of quality, variety, price, location, atmosphere, etc.

#### Substitute food service worker

Delta Corporation - 1993 - 1996

- Facilitate efficient and effective preparation and service of breakfast and lunch Participate in appropriate sanitation practices Fill in whatever .
- Food prep for students breakfast an lunch.
- Prepare foods as instructed in the cafeteria and served it to students.
- Clean and maintain the work area following specified sterilization guidelines.
- Part of a team working to prepare and cook food for meals at local schools.
- Assisted with portion control while serving food to students.
- Prepare and serve food to kids in the schools.

### EDUCATION

MS