

# ROBERT SMITH

## Support Team Member III

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Experience working with the developmentally disabled. Work to help them in their daily lives which includes supervision, problem-solving skills, household responsibilities.

## EXPERIENCE

### Support Team Member III

#### Starpoint - MAY 2011 - 2020

- Work on a daily basis with developmentally disabled sex offenders with extensive criminal backgrounds and mental health problems.
- Tracked client movement on and off the unit by documenting times and destinations of clients.
- Checked facility for open windows, locked doors, malfunctioning smoke detectors, and other safety hazards.
- Collaborated closely with the treatment team to appropriately coordinate client care services.
- Taught clients anger management techniques, relaxation skills, impulse control, social skills, emotional coping skills, and functional living skills.
- Quickly responded to crisis situations when severe mental health and behavioral issues arose.
- Consulted with psychiatrists about client medication changes, issues with medicine compliance and efficacy of medications.

### Support Team Member

#### Macy's - 2009 - 2011

- Cherry Valley, IL.
- Routed incoming shipments to the proper department or warehouse section.
- Responsible for dealing with shippers when merchandise was found to be damaged or lost.
- Maintained records on destination charges and weight on all outgoing freight.
- Verified rate changes.
- Trained in the use of automated equipment..
- This is Dummy Description data, Replace with job description relevant to your current role.

## EDUCATION

- Bachelor of Arts in Psychology - (Fort Lewis College - Durango, CO)



## **SKILLS**

Operating Systems, MS-Office.