



WILLIAM PEREZ

Lead Support Worker

✉ support@qwikresume.com

☎ (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

SKILLS

Microsoft Office



Data Entry



Personal Care



Health Monitoring



Documentation Skills



INTERESTS

📖 Birdwatching 🏠 Traveling

📅 Sports Coaching 🧶 Knitting

STRENGTHS

🔗 Pragmatism

🍃 Sensitivity

💖 Sincerity

📌 Stability

LANGUAGES



English



Swahili



Spanish

ACHIEVEMENTS

- 🌟 Implemented care plans that increased client independence by 40%.
- 🌟 Trained and mentored new staff, improving team efficiency by 25%.

PROFESSIONAL SUMMARY

Results-driven Lead Support Worker with a proven track record in team leadership and training, successfully mentoring junior staff to deliver high-quality support services and improve operational efficiency by 25%.

WORK EXPERIENCE

Lead Support Worker

📅 Jun / 2020-Ongoing

Blue Sky Innovations

📍 Chicago, IL

1. Provided personal and practical care services for people with a wide range of illnesses and disabilities.
2. Assisted service users with personal care, dressing, undressing, toileting, and general day to day activities.
3. Helped service users with mobility and help in the use of care aids and personal equipment.
4. Served meals and assist service users who need help at mealtimes when eating. Help care for service users who are in need.
5. Recorded daily notes on Fluid Balance sheets and in Care Plans. Achievements Reason for Leaving.
6. Organizational, social, and emotional support for clients living independently in the community.
7. Managed petty cash, cleaned the facility, and cooked meals.

Support Worker

📅 Jun / 2018-Jun / 2020

Cactus Creek Solutions

📍 Phoenix, AZ

1. I provided support to adults with mental health needs.
2. I assisted patients with domestic chores and encouraged community participation.
3. Supported patients with personal care needs.
4. Worked well as a team with my colleagues and dealt with difficult situations well.
5. Skills Used I used skills such as listening, supporting and dealing with challenging behaviors.
6. Communicated well with colleagues and patients.
7. Coordinated multi-disciplinary team meetings, enhancing communication and collaboration among healthcare professionals.

EDUCATION

Bachelor of Science in Social Work

📅 Jun / 2016-Jun / 2018

Springfield University

📍 Denver, CO

Focused on mental health and community service delivery.