JAMES CLARK

Associate Support Worker





PROFESSIONAL SUMMARY

Results-driven Associate Support Worker with a strong background in mental health support. Successfully implemented therapeutic activities that increased client engagement and contributed to a 20% improvement in overall mental health outcomes.

WORK EXPERIENCE

Associate Support Worker

🛗 Jun / 2021-Ongoing

Blue Sky Innovations

📮 Chicago, IL

- 1. Responsible for the care and well-being of individuals with learning disabilities.
- 2. Organized their daily routines and supported them physically and mentally.
- 3. Defused potentially challenging behaviors using the psychological intervention.
- 4. Organized activities for group outings and supported them to carry these out.
- 5. Supported by their finances and supported them with claims of benefits.
- 6. Trained new members of the company and managed a team of staff.
- 7. Supported service users in personal care, medication, conveying their feelings to others, learning new skills, and carrying out daily tasks.

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- 1. Full Time Shift Work Customers at this service had diagnoses of paranoid schizophrenia, psychosis and emotionally unstable personality disorder.
- 2. Assess new referrals and write up Risk Assessments with level of support suggestion for contract manager.
- 3. Create Support Plans for customers and work with them to achieve their goals.
- 4. Duty manager when assigned which includes answering phones, administering medication, routine safety checks, and attendance to any customers seeking immediate assistance.
- 5. Weekly health and safety checks of customer's apartments.

EDUCATION

Bachelor of Science in Social Work

🛗 Jun / 2015-Jun / 2018

University of Example

♣ Portland, OR

Focused on mental health and disability support, emphasizing client advocacy and community resources.

SKILLS

ACHIEVEMENTS

Implemented a new activity program that increased client engagement by 40%.

Developed individualized support plans that resulted in a 30% improvement in client satisfaction scores.