

### SKILLS

Surgical Scheduling Software

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**Problem Solving** 

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Attention To Detail

Patient Relations

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Multi-tasking Ability

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Team Collaboration

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# INTERESTS

🛕 Surfing

Martial Arts

☐ Community Service

Blogging

### 🍟 STRENGTHS

**Z** Patience

A Perseverance

## Planning

O Positivity

# LANGUAGES







English

Arabic

Polish

### ACHIEVEMENTS

Reduced scheduling conflicts by 30% through improved calendar management.

Achieved a 95% patient satisfaction rating by enhancing communication and follow-up procedures.

# HARPER LEWIS

### **Surgery Scheduler**

www.qwikresume.com

# PROFESSIONAL SUMMARY

Results-oriented Surgery Scheduler with 2 years of experience in managing surgical appointments and enhancing patient interactions. Skilled in coordinating pre-operative tasks, ensuring compliance with medical protocols, and fostering effective communication among healthcare professionals. Driven to streamline scheduling processes and improve patient satisfaction in a collaborative healthcare setting.

# WORK EXPERIENCE

### **Surgery Scheduler**

mar / 2024-Ongoing

WidgetWorks Inc.

**耳** Denver, CO

1. Scheduled all surgical procedures for a multi-physician practice across three hospitals.

- 2. Ensured patients completed necessary pre-operative appointments with primary care and specialists.
- 3. Managed timely completion of orders, insurance verification, and medical histories prior to surgery.
- 4. Conducted Bone Density testing for prostate cancer patients undergoing hormonal treatment.
- 5. Performed PSA testing and communicated results to physicians promptly.
- 6. Interviewed patients to gather relevant medical histories and preferences.
- 7. Assisted with in-office procedures, including cystoscopy and prostate biopsy.

#### **SURGERY SCHEDULER**

**Mar / 2023-Mar / 2024** 

#### Crescent Moon Design

₮ Portland, OR

- 1. Coordinated surgical schedules for four providers, supporting the President of the Medical Staff.
- 2. Assumed a leadership role during interim management situations to enhance practice operations.
- 3. Developed and organized documentation to meet medical and facility requirements.4. Provided courteous assistance to patients and families
- throughout the scheduling process.
- 5. Established strong working relationships with healthcare professionals and administrative staff.
- 6. Maintained composure and efficiency in high-pressure situations.

# EDUCATION

# Associate of Applied Science in Medical Office Administration

Mar / -Mar / 2023

#### Springfield Community College

耳 Denver, CO

Focused on medical office procedures, patient scheduling, and healthcare administration.