



# EVELYN WHITE

## System Administrator/Engineer

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### PROFESSIONAL SUMMARY

Energetic System Administrator/Engineer with seven years of experience diagnosing and resolving technical problems with multiple operating systems. Demonstrated initiative to learn new environments. Ability to communicate technical knowledge to peers and non-technical personnel. Seeking an opportunity in the Computer Network or Information Technology field where my skills and experience can make a difference.

### WORK EXPERIENCE

#### System Administrator/Engineer

📅 Jun / 2018–Ongoing

Quantum Solutions LLC

📍 Phoenix, AZ

1. Hired as a full-time system administrator to assist with the system support and migration to AWS(Amazon Web Service).
2. Provided Linux/Redhat and windows administration, network monitoring system administration, intrusion detection, and firewall management.
3. Evaluated the current NetApp SAN storage and provided the pathway for migration to EMC.
4. Performed server disaster recovery on AWS where I backup the instance/volume storage of a server in one zone and recovery into another zone or region.
5. Configured SonicWALL VPN client to allow remote users authenticate to active directory and access specific network and site.
6. Increased team productivity and automated repetitive tasks by using batch files, PowerShell and WMI.
7. Coordinated project support activities to leverage the workload and reduce delivery timelines according to SLA.

#### System Administrator/Coordinator

📅 Jun / 2015–Jun / 2018

Lakeside Apparel Co

📍 Chicago, IL

1. Responsible to provide primary system administration, configuration, and troubleshooting of the windows and Linux environments.
2. Researched and recommended innovative, and where possible automated approaches for system administration tasks.
3. Identified approaches that leverage our resources and provide economies of scale.
4. Managed Samba users and share on Linux servers documented help desk tickets/resolutions and provided overall assistance in daily administration.
5. Performed set-up, break-down, and transport of agency equipment on an as-needed basis.

### EDUCATION

#### Bachelor of Science in Information Technology

📅 Jun / 2012 – Jun / 2015

Tech University

📍 Portland, OR

Focused on systems administration, networking, and cloud computing.

### SKILLS

Network Monitoring



Virtualization



Security Protocols



ITIL Framework



Patch Management



### INTERESTS

- 🏊 Scuba Diving    🎮 E-sports  
📖 Reading Fiction    🧩 Puzzle Solving

### STRENGTHS

- 👔 Stewardship    🤝 Teamwork  
🔗 Tenacity    📊 Vision

### LANGUAGES



### ACHIEVEMENTS

- ★ Implemented a centralized monitoring system, reducing incident response time by 40%.
- ★ Led a migration project to AWS, achieving a cost reduction of 30% in infrastructure expenses.