



CHARLOTTE HARRIS

Lead System Analyst

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Proficient System Analyst with 2 years of experience specializing in requirements analysis and system optimization. Experienced in collaborating with stakeholders to translate business needs into effective technical solutions. Skilled in Agile methodologies, with a focus on enhancing system functionality and driving project success through innovative approaches.

WORK EXPERIENCE

Lead System Analyst

Blue Sky Innovations

📅 Apr / 2024-Ongoing

📍 Chicago, IL

1. Guided technical teams in system development projects to ensure alignment with business objectives.
2. Translated complex business requirements into technical specifications for development teams.
3. Conducted thorough cost-benefit analyses to support IT project proposals.
4. Collaborated with stakeholders for effective requirements gathering and validation.
5. Utilized workflow diagrams to streamline the requirements approval process.
6. Managed integrated testing phases and oversaw user acceptance testing for quality assurance.
7. Monitored issue resolution processes, ensuring timely documentation and closure of trouble tickets.

System Analyst

Summit Peak Industries

📅 Apr / 2023-Apr / 2024

📍 Denver, CO

1. Engineered an electronic health records system that improved patient data management.
2. Analyzed user requirements to design a user-friendly interface, enhancing overall user experience.
3. Customized UI components using Bootstrap to improve system responsiveness.
4. Streamlined project workflows using Bitbucket, boosting team efficiency by 30%.

EDUCATION

Bachelor of Science in Information Systems

University of Technology

📅 Apr / 2022 - Apr / 2023

📍 Chicago, IL

Focused on systems analysis, design, and project management methodologies.

SKILLS

System Architecture



Quality Assurance



Sql Proficiency



Vendor Management



Itil Framework



INTERESTS

🔧 Woodworking

🔭 Star Gazing

★ Theatre

🏠 Architecture

STRENGTHS

😊 Politeness

🚩 Determination

🚀 Ambition

✅ Dedication

LANGUAGES



English



Swahili



German

ACHIEVEMENTS

- ★ Successfully gathered and documented requirements for 5 major projects, improving stakeholder satisfaction by 30%.
- ★ Led user acceptance testing for a new system, resulting in a 25% reduction in post-deployment issues.