



EVELYN WHITE

Lead Systems Administrator

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PROFESSIONAL SUMMARY

Accomplished Lead Systems Administrator with 7 years of experience in managing complex IT infrastructures and optimizing system performance. Expertise in Windows and Linux environments, network security, and virtualization technologies. Adept at leading cross-functional teams to implement innovative solutions that enhance system reliability and operational efficiency.

WORK EXPERIENCE

Lead Systems Administrator

Pineapple Enterprises

📅 Apr / 2021-Ongoing

📍 Santa Monica, CA

1. Managed backup and recovery processes, ensuring data integrity and availability for critical systems.
2. Provided technical support for network and client access issues, enhancing user satisfaction.
3. Created and maintained user profiles and print queues, optimizing resource allocation on I-series systems.
4. Collaborated with senior systems administrators on OS upgrades and hardware troubleshooting.
5. Assisted network teams in resolving Cisco connectivity issues, improving network reliability.
6. Supported the installation of Windows 7 Pro OS and essential applications on user PCs.
7. Resolved user issues related to Windows, including drive mapping and remote desktop setup.

IT Manager / Systems Administrator

Crescent Moon Design

📅 Apr / 2018-Apr / 2021

📍 Portland, OR

1. Administered operating systems and software, maintaining optimal performance across enterprise servers.
2. Evaluated software products and provided recommendations to enhance system capabilities.
3. Monitored performance metrics for over 500 servers, ensuring high availability and efficiency.
4. Conducted capacity planning and managed file systems to optimize resource utilization.

EDUCATION

Bachelor of Science in Information Technology

University of Technology

📅 Apr / 2015 - Apr / 2018

📍 Toronto, ON

Focused on systems administration, network management, and IT project management.

SKILLS

Aix System Management



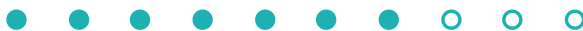
Sunos System Management



Network Infrastructure Management



Technical Support And Troubleshooting



Weblogic Server Administration



INTERESTS

🎨 Art

🤝 Volunteering

🌲 Hiking

🧘 Yoga

STRENGTHS

🔍 Criticality

☰ Detail-oriented

🤝 Diplomacy

😊 Enthusiasm

LANGUAGES



English



French



Italian

ACHIEVEMENTS

★ Implemented a system upgrade that improved uptime by 30%, significantly reducing downtime incidents.

★ Led a team in a successful migration to a cloud-based infrastructure, achieving a 25% cost reduction.