

ROBERT SMITH

Systems Engineering Manager

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

Career-minded Systems Engineering Manager professional with a habit of delivering results, diverse experience in sales support, training, customer service, leadership development, talent acquisition, and all facets of small business operations. Strong communication and interpersonal skills and strong ability to clarify issues, maintain confidentiality, and work with a team.

CORE COMPETENCIES

Microsoft Office, Project Management, Project Management, Microsoft Project, Agile, Agile Development, Network Management, Network Management, Networks.

PROFESSIONAL EXPERIENCE

Systems Engineering Manager

ABC Corporation - March 2003 – July 2015

Key Deliverables:

- Provided complete end to end support for a 150+ person software development organization reporting to the VP of R&D.
- Responsible for the strategy, planning, direction, and coordination of all activities associated with our R&D infrastructure and managed a small team of systems engineers.
- Formulated the infrastructures strategic and operational planning to achieve business goals by fostering innovation, prioritizing initiatives, coordinating the evaluation, deployment, and management of current and future systems across the R&D organization.
- Contributed vision and leadership are consistent with the companys technology strategic plans and objectives to deliver technology initiatives in support of the growth of the R&D organization and new product releases.
- Maintained multiple large-scale physical & virtual lab systems and developed the Windows domain utilizing Altiris Deployment Solution for system imaging and VMware ESX, vCenter, Lab Manager, VCD, Workstation, and Hyper-V virtualization platforms.
- Managed multiple enterprise applications to support a large-scale R&D team (defect tracking, configuration management, version control, test case management, SharePoint, etc.) organization and maintained 99.999% uptime on all production servers and applications.
- Responsible a \$750k annual hardware/software capital & M&S budget.

Systems Engineering Manager

Delta Corporation - 2002 – 2003

Key Deliverables:

- Completed day to day operational tasks associated with operating a data center for a medium-sized business.
- Installed and managed servers and network assets in diverse network architectures.

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- Maintained Corporate and Client email in a Hosted Exchange Network.
- Multi-talented senior manager of 300 engineers supporting 12 programs.
- Manager of Systems, Electronics, Software, and Reliability Engineering Groups (approx. 100 full time and outsource personnel) Major Projects.
- Managed technical, cost, quality, and schedule performance for multiple projects and geographically dispersed employees engaged in the design.
- Led Kaizen events, analyses of major must-win proposals, and ongoing program and process improvements.

EDUCATION

- MS