

ROBERT SMITH

Table Games Supervisor II

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Self-motivated Insurance Claims Adjuster with relevant years of experience and related proficiencies within the insurance industry. Detail-oriented individual with extensive experience in reading and applying insurance policies.

EXPERIENCE

Table Games Supervisor II

ABC Corporation - AUGUST 1997 - MAY 2002

- Monitor game operations to ensure that house rules are followed, that tribal, state, and federal regulations.
- Observe gamblers behavior for signs of cheating, such as marking, switching, or counting cards, and notify the security staff of suspected cheating.
- Maintain familiarity with the games at a facility, and with strategies and tricks used by cheaters at such games.
- Monitor stations and games, and move dealers from game to game to ensure adequate staffing.
- Observe customers for cheating and advantage play.
- Provide supervision and leadership to Gaming Employees.
- Scheduling, monitor overtime, customer vs. Complete all paperwork pertaining to Gaming, taxes on winnings.

Table Games Supervisor

Choctaw Casino - 1996 - 1997

- Maintain familiarity with the games at a facility and with strategies or tricks used by cheaters at such games.
- Monitor game operations to ensure that house rules are followed, that tribal, state, and federal regulations are adhered to, and that employees provide prompt and courteous service.
- Perform paperwork required for monetary transactions.
- Resolve customer or employee complaints.
- Establish and maintain banks and table limits for each game.
- Monitor patrons for signs of compulsive gambling, offering assistance if necessary.
- Observe gamblers behavior for signs of cheating, such as marking, switching, or counting cards, and notify security staff of suspected cheating..

EDUCATION

- Certificate/License in Texas State Insurance Adjusters License -

SKILLS

Repairing PC Computers, Iphones, Ipads, cellphones.