

AMELIA MOORE

Table Games Supervisor

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles

🌐 www.qwikresume.com



PROFESSIONAL SUMMARY

Enthusiastic Table Games Supervisor with two years of experience leading gaming operations and ensuring compliance with industry regulations. Expert in nurturing positive guest interactions and creating an engaging atmosphere. Focused on optimizing team performance and enhancing player satisfaction through effective staff management and operational excellence.

WORK EXPERIENCE

Table Games Supervisor 📅 Mar / 2024-Ongoing
Pineapple Enterprises 📍 Santa Monica, CA

- 1. Managed gaming operations, ensuring compliance with regulations and company policies.
- 2. Provided exceptional customer service, enhancing guest experiences and promoting game engagement.
- 3. Supervised and trained staff, fostering a collaborative and efficient work environment.
- 4. Monitored game performance, ensuring fair play and adherence to industry standards.
- 5. Resolved customer complaints promptly, maintaining a positive gaming atmosphere.
- 6. Conducted regular equipment checks to ensure operational efficiency.
- 7. Collaborated with management to implement new gaming strategies that increased revenue.

Table Games Supervisor 📅 Mar / 2023-Mar / 2024
Crescent Moon Design 📍 Portland, OR

- 1. Conducted various table games including Blackjack, Roulette, and Craps, adhering to all rules and regulations.
- 2. Exchanged currency for chips, maintaining accurate transaction records.
- 3. Trained new dealers on game rules and customer service standards.
- 4. Ensured compliance with departmental policies and internal controls during game operations.
- 5. Supervised table game operations, motivating staff and addressing customer inquiries.

EDUCATION

Associate of Arts in Hospitality Management 📅 Mar / 2022 - Mar / 2023
City College 📍 Denver, CO

Focused on hospitality operations, customer service excellence, and gaming management.

SKILLS



INTERESTS

- ★ Theatre
- 🎵 Music
- 🏆 Knitting
- 🐾 Wildlife Conservation

STRENGTHS



LANGUAGES



ACHIEVEMENTS

- 🌟 Increased player retention by 15% through enhanced guest engagement strategies.
- 🌟 Trained and onboarded 10 new dealers, fostering a collaborative team environment.