



SKILLS

Team Development



Sales Strategy



Inventory Management



Operational Excellence



Performance Metrics



INTERESTS

★ Surfing

🥋 Martial Arts

👏 Community Service

📝 Blogging

STRENGTHS

🤝 Empathy

⌚ Patience

🏹 Perseverance

📅 Planning

LANGUAGES



English



Portuguese



Mandarin

ACHIEVEMENTS

★ Increased store sales by 20% through effective team leadership and customer service initiatives.

★ Achieved 95% customer satisfaction rating by implementing guest feedback programs.

MIA TAYLOR

Target Team Leader

✉ support@qwikresume.com

📞 (123) 456 7899

📍 Los Angeles

🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Dynamic leader with 7 years of experience in retail management, fostering a culture of excellence and teamwork. Proven track record in driving sales, enhancing guest experiences, and developing high-performing teams.

WORK EXPERIENCE

Target Team Leader

📅 Jan / 2020-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Progressed from flow worker to Team Lead, overseeing daily operations and team performance.
2. Managed inventory and ensured compliance with food safety standards, enhancing operational efficiency.
3. Trained and onboarded new team members, fostering a collaborative work environment.
4. Boosted sales by delivering exceptional guest service and maintaining product quality.
5. Achieved top Food Audit scores through rigorous adherence to safety protocols.
6. Conducted interviews and made hiring recommendations to build a strong team.
7. Developed training programs for team members, enhancing skills and performance.

Target Team Leader

📅 Jan / 2018-Jan / 2020

Cactus Creek Solutions

📍 Phoenix, AZ

1. Collaborated with Team Leaders to create effective scheduling based on business needs.
2. Led operational changes to improve efficiency and guest satisfaction.
3. Promoted a culture of safety and compliance, holding team accountable for standards.
4. Executed safe and secure training as a key carrier, ensuring team adherence.
5. Addressed store emergencies and regulatory requirements promptly.

EDUCATION

Bachelor of Science in Business Administration

📅 Jan / 2016 - Jan / 2018

University of Minnesota

📍 Santa Monica, CA

Focused on management principles, marketing strategies, and operational efficiency.