Sales Floor Team Member/Team Trainer

ROBERT SMITH

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Objective

Personable Sales Floor Team Member/Team Trainer offering a background of over fifteen years of support experience in Business Management, Customer service, etc. A friendly, loyal, and dedicated individual who has the ambition to succeed in any given environment. Willing to learn and am always up to a challenge whatever the situation. I get along well with others and am able to also work efficiently on my own. Seeking a position that will enable me to utilize my multiple skills also my experience to strengthen the company's operations. A team leader and team player.

Skills

Cleaning, Customer Service, Working In Office Settings, Microsoft Programs, Basic Office, Experience With Children, And People

Work Experience

Sales Floor Team Member/Team Trainer

ABC Corporation - January 1999 – September 2014

- Ensured accuracy of booking and documentation information into the Electronic Shipping System (ESS).
- Was also on the team to develop the deskside Standard Operating Procedure (SOP).
- Provided management reports providing container movement information and other details to upper management.
- Provided timely and accurate booking documentation to the surface deployment and distribution command.
- Trained new cashiers on procedures, customer service and sales techniques.
- Greeted customers in a timely fashion while quickly determining their needs.
- Recommended merchandise to customers based on their needs and preferences.

Senior Team Member/Technical Lead

ABC Corporation - September 1986 – December 1998

- Determined quantity of product to prep for next days operation by maintaining a detailed production schedule.
- Maintained high standards of customer service during high-volume, fast-paced operations.
- Built loyal clientele through friendly interactions and consistent appreciation.
- Helped maintain cleanliness and safety of the sales floor and other off-stage areas.
- Greeted and welcomed all retreat guests with professional, friendly, and engaging service.
- Accepted cash, check, and credit transactions while maintaining a balanced cash drawer.
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

High School - 1985 (Petersburg High School - Petersburg, VA)Certificate in Billing & Coding - (Florida Metropolitan University - Jacksonville, FL)

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