

# Robert Smith

## Team Member Trainer

### PERSONAL STATEMENT

To obtain a Team Member Trainer, responsible for Performing front end duties such as handling the cash register, bagging, replenishing merchandise, and preparing displays, Organizing and maintaining a clean storefront and stock room.

### WORK EXPERIENCE

#### **Team Member Trainer**

**ABC Corporation - September 2014 - August 2015**

##### *Responsibilities:*

- Responsible for delivering pizzas.
- Responsible for training other team members in various categories such as opening the store with with proper preparations to have a smoothly running day.
- Able to handle upwards of 60 orders in a 2 hour period.
- Promoted to a team member trainer which came with a pay raise.
- Had all of the necessary training to manage shifts alone.
- Provided helpful, constructive feedback to new employees in reference to their job performance.
- Coached employees on customer service and how to handle customer complaints.

#### **Team Member Trainer**

**Delta Corporation - 2013 - 2014**

##### *Responsibilities:*

- Trained new employees on proper handling, restocking, and merchandise corrections required for electronics, sporting goods, and home improvements in .
- Solved customer problems before they had to be taken to the manager Able to use the computer systems to calculate customer totals and give the .
- Able to effectively retrieve information from local store departments to retrieve information on products Agreed to work on days off to meet store .
- Used leadership skills to train team and strengthen skills in customer service and product preparation.
- Preparation of food Cashier and money handling Customer interaction and service Truck and Inventory.
- Food preparation, cleaning, customer service, and food service.
- Provided helpful, constructive feedback to help others meet job standards Trained team members on various tasks and procedures.

### Education

High School Diploma

### **CONTACT DETAILS**

1737 Marshville Road,  
Alabama  
(123)-456-7899  
info@qwikresume.com  
[www.qwikresume.com](http://www.qwikresume.com)

### **SKILLS**

Employee Management,  
Leadership.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company Name)  
Reference - 2 (Company Name)