Robert Smith

Team Member Trainer

PERSONAL STATEMENT

A highly motivated young man who wishes to earn an entry-level position where I can learn and grow within the company. I am a dependable individual who is always willing to learn new skills and accept new challenges. I am honest and willing to work hard both individually, or in a group to present positive results.

WORK EXPERIENCE

Team Member Trainer ABC Corporation - September 2010 - 2022

Responsibilities:

- Greet edcustomers, front counter service, Cashier Lobby and Drive Thru, lobby maintenance.
- Trained and assisted current team members on new items and protocols.
- Assisted managers with food safety.
- Assisted managers with bank deposits.
- Assisted in training new hired employees on practices and standards.
- Trained new employees Resolving customer complaints Processing transactions using the POS system Counting cash drawers Operating equipment.
- Trained the new employees Make the food Attend customers to fulfill their needs Accomplishments Helped me become a better person Skills Used Hard.

Team Member Trainer Delta Corporation - 2009 - 2010

Responsibilities:

- Certification on Team Member training program and assist the management team in training new Team Members.
- The primary key responsibilities include cross-training current employees, leading new product or procedure training, coaching and following up on .
- Trained new employees, and trained to become manager.
- Cook,prep food,stock,clean,cash register,drive thru,wash dishes, and closed the store.
- Customer service, Drive thru time, Food cost.
- Skills Used People person, fast cook, perfect register,.
- Take drive-thru orders Operate a cash register Train new team members Count safe and reconcile registers Provide exceptional Customer Service.

Education

High School Diploma

CONTACT DETAILS

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

<u>SKILLS</u>

Cash Handling, Customer Service, Cooking.

LANGUAGES

English (Native) French (Professional) Spanish (Professional)

INTERESTS

Climbing Snowboarding Cooking Reading

REFERENCES

Reference - 1 (Company Name) Reference - 2 (Company Name)