

ROBERT SMITH

Asst. Team Trainer

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To use years in customer service as well as, as a manager to drive sales and meet quota. Also to work in a challenging environment that requires to use talents and skills as well as develop new ones. want to find a career that will continue to allow to grow, flourish, and learn continuously.

EXPERIENCE

Asst. Team Trainer

ABC Corporation - JUNE 2008 - MARCH 2011

- Drove through, cook, cashier, and also trained new employees .
- Used Leadership and being professional under pressure.
- Provided accurate orders for customers.
- Demonstrated good communication skills with coworkers and customers.
- Trained several employees on efficiency in operational procedures.
- Communicated ideas and concerns to management team in a constructive manner.
- Provided helpful, constructive feedback to help others meet job standards.

Team Trainer

Delta Corporation - 2003 - 2008

- Availability to work shifts when training is needed.
- Acting as a role model and upholding Taco Bell standards.
- Making sure training activities meet restaurant training plans.
- Train team members to meet Taco Bell standards.
- Improved customer satisfaction by 20% in 1 month.
- Customer service, training and motivating new and old team members, food preparation, Cashier, Clean, Sales.
- Customer service, training and motivating new and old team members, food preparation, cashier, clean and sales Programs Completed Arsenal Technical .

EDUCATION

- Associates of Science - (GREAT FALLS COLLEGE - Great Falls, MT)

SKILLS

Microsoft, Leadership.