

TECHNICAL SERVICE ENGINEER

ROBERT SMITH

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Objective

Manufacturing, Support and Operations groups. Seeking a Technical that will utilize my experience to ensure product quality and customer satisfaction.

Skills

Technical Knowledge, Data entry, Ms office

Work Experience

TECHNICAL SERVICE ENGINEER

ABC Corporation - 2011 - 2012

- Contracted to manage maintenance programs for customer systems; troubleshoot and repaired equipment and systems.
- Installed, maintained and replaced and building automation control equipment/systems and tested control systems.
- Maintain customers to discuss project scope and maintenance needs.
- Coordinated with subcontractors regarding additional services; procured equipment and supplies to complete projects.
- Managed database backup systems; tested and loaded system database.
- Monitored customer costs to carefully research and identify equipment malfunctions, and maximum uptime requirements.
- Planned and implemented programs to increase equipment uptime and resolve issues and inefficiencies.

Technical Service Engineer

Ferrara Fire Apparatus - 2009 - 2011

- Assigned to improve repair processes and assist technicians to be more proficient.
- Since September of 2016, have Developed procedures for activities that were previously inconsistent.
- Now are repeatable with consistent positive results.
- Led the Team that established methods of conversion of response vehicle to foam suppression from water suppression, eliminating the need to procure separate vehicles for foam vs. water.
- Increased turn-around time in assigned area over 50% by coaching technicians on streamlined methods of execution..
- This is Dummy Description data, Replace with job description relevant to your current role.

Education

Degree