

NOAH WILLIAMS

Technical Supervisor

- (123) 456 7899
- Los Angeles
- www.qwikresume.com

SKILLS

Data Analysis



Presentation Skills



Enterprise Resource Planning



INTERESTS

- Birdwatching
- Traveling
- Sports Coaching T Knitting

STRENGTHS









LANGUAGES







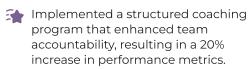
English

Dutch

Swahili

ACHIEVEMENTS





PROFESSIONAL SUMMARY

Results-oriented Technical Supervisor with 7 years of experience in optimizing technical operations and leading diverse teams. Expertise in developing innovative solutions to enhance efficiency and enforce quality standards. Committed to mentoring staff and driving a culture of continuous improvement that aligns with organizational goals.

WORK EXPERIENCE

Technical Supervisor

Quantum Solutions LLC

🛗 Jan / 2021-Ongoing

耳 Phoenix, AZ

- 1. Articulated departmental KPIs, reducing them from 19 to 4 within the initial 6 months to streamline operations.
- 2. Led a team of 19 technicians, driving results through effective coaching and performance management while cultivating a sales-oriented culture.
- 3. Promoted new and existing products by conducting monthly sales meetings to discuss service area expansions.
- 4. Coordinated workload demands through effective communication with dispatch and scheduling teams.
- 5. Identified team development needs, ensuring comprehensive training and employee growth.
- 6. Enhanced inter-departmental communication with engineering and dispatch to improve service quality.
- 7. Conducted quality control assessments, including tool and vehicle inspections, to maintain operational standards.

Logistics Planner II

Cactus Creek Solutions

🛗 Jan / 2018-Jan / 2021

₽ Phoenix, AZ

- 1. Developed and executed strategies for merchandiser and vending routes across the East Coast, aligning with budget expectations.
- 2. Analyzed historical performance metrics, providing recommendations for future operational improvements.
- 3. Maintained service level analytics to align inventory management with demand forecasting.
- 4. Reported on scheduling effectiveness, identifying variances and addressing off-route activities.
- 5. Collaborated with sales and merchandise management to ensure effective labor budget management.

EDUCATION

Bachelor of Science in Engineering

m Jan / 2015-Jan / 2018

University of Technology

Toronto, ON

Focused on technical and operational management principles.