JAMES CLARK

ERP Technical Team Lead

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PROFESSIONAL SUMMARY

Accomplished ERP Technical Team Lead with 5 years of experience in overseeing ERP implementations and enhancing system performance. Demonstrated ability to lead cross-functional teams and deliver innovative solutions that meet business objectives. Adept at analyzing requirements, managing databases, and ensuring project alignment with strategic goals.

WORK EXPERIENCE

ERP Technical Team Lead

📅 Apr / 2022-Ongoing

WidgetWorks Inc.

📍 Denver, CO

1. Managed a team of engineers to design and implement ERP solutions that met client specifications and improved system functionality.
2. Conducted thorough testing and debugging of ERP modules to ensure quality and performance standards.
3. Oversaw user account management and security protocols within the ERP environment.
4. Collaborated with stakeholders to gather requirements and define project scope for ERP implementations.
5. Facilitated training sessions for users to enhance system adoption and efficiency.
6. Utilized data analytics tools to monitor system performance and identify areas for improvement.
7. Communicated project updates and status reports to executive leadership to ensure alignment with business objectives.

Technical Team Lead

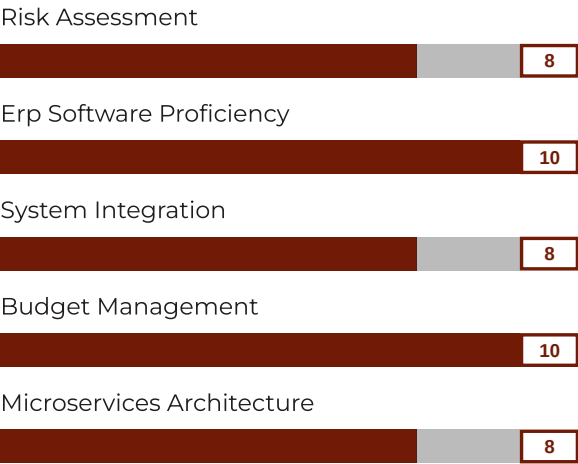📅 Apr / 2020-Apr / 2022

Summit Peak Industries

📍 Denver, CO

1. Led a technical team in the development and implementation of ERP solutions, ensuring compliance with design standards and timelines.
2. Served as the primary database administrator for ERP systems, managing data integrity and security.
3. Analyzed user feedback to refine system features and enhance user experience.
4. Coordinated with IT and business units to integrate ERP systems with existing software and hardware infrastructures.

EDUCATION

Bachelor of Science in Information Technology

📅 Apr / 2018 - Apr / 2020

University of Technology

📍 Phoenix, AZ

Focused on ERP systems, database management, and software development.

SKILLS

Risk Assessment

| 8 |

Erp Software Proficiency

| 10 |

System Integration

| 8 |

Budget Management

| 10 |

Microservices Architecture

| 8 |

INTERESTS

🖌 Art   🤝 Volunteering

🌲 Hiking   🛟 Yoga

STRENGTHS

🔍 Criticality   ☰ Detail-oriented

🤝 Diplomacy   ☺ Enthusiasm

LANGUAGES

English   Spanish   Polish

ACHIEVEMENTS

⭐ Led a successful data migration project that reduced downtime by 25%.

⭐ Developed training programs that enhanced team productivity by 20%.