

# ROBERT SMITH

## Technical Team Leader I

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

---

### SUMMARY

Quality professional with more than ten years of continuing experience in areas of Quality Engineering, Supplier Quality management Quality management in automotive, transportation PCBA contract manufacturing industry.

### CORE COMPETENCIES

.

### PROFESSIONAL EXPERIENCE

#### Technical Team Leader I

##### IBM CORPORATION - 2012 – 2020

#### Key Deliverables:

- Lead team of diverse international scientists from IBM-Alliance consortium (Samsung Electronics, STMicroelectronics, United Microelectronics Corporation (UMC) GlobalFoundries Inc.) in research development of solutions to chip-hardware related issues; improving chip performance with less power consumption to generate multi-billion-dollar revenue potential.
- Managed multiple projects efficiently to exceeded partner expectations while leading technology transfer to partner parent companies.
- Delivered 20% improvement in manufacturing line efficiency at \$16B IBM research facility at Albany, strategic planning and implementation, working with cross-functional executives, technical and operations teams from IBM chemical supplier companies.
- Provided business analysis influence management and drive new tooling and capital investment of \$25M over 1.5 years adding advanced capability to the research facility.
- As technical member of International Technology Roadmap for Semiconductors (ITRS) established standards for required innovations target performance specifications for smart products going to market in 2014 through 2024, and represented IBM at various international conferences.
- Developed relationships with global executive teams of leading vendors (equipment, chemical and consumable) in developing novel solutions for complex integration schemes.
- Advised new and partner engineers in establishing personal and professional goals.

#### Technical Team Leader I

##### Delta Corporation - 2012 – 2016

# ROBERT SMITH

## Technical Team Leader I

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

---

### Key Deliverables:

- Oversaw all property claims valued over [] (catastrophic losses), including multi-million dollar inventory and building damage losses resulting from natural disasters including hurricanes.
- Created detailed schedules of losses for presentation to insurance adjusters representing various carriers including Lloyds of London and AIG.
- Negotiated claims with outside adjusters and brokers.
- Traveled to loss sites to direct and coordinate store management teams, restoration companies, and salvage brokers in recovery process including inventory, building damage, expenses, and business interruption.
- Rotated 24/7 on-call responsibilities with senior manager and director.
- Managed team of hourly associates.
- Covered team in senior manager and directors absence.

### EDUCATION

Doctor of Philosophy in Engineering Sciences - (Clarkson University - Potsdam, NY)

