

# Noah Williams

## Intermediate Technical Trainer

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### PROFESSIONAL SUMMARY

Enthusiastic Technical Trainer with 5 years of experience in designing and implementing effective training programs. Adept at creating engaging curricula that enhance learner retention and performance. Dedicated to fostering a positive learning environment and driving employee success through innovative training methodologies.

### WORK EXPERIENCE

#### Intermediate Technical Trainer

Apr / 2022-Ongoing

Blue Sky Innovations

Chicago, IL

- 1. Administered training programs for new hires and seasoned employees, enhancing skill sets across the organization.
- 2. Conducted Training Needs Analysis (TNA) to identify and address skill gaps in the workforce.
- 3. Revamped training processes, leading to a 20% increase in training efficiency.
- 4. Developed comprehensive training materials and troubleshooting guides for various technologies.
- 5. Introduced blended learning strategies to accommodate diverse learning styles and improve engagement.
- 6. Collaborated with cross-functional teams to ensure alignment of training objectives with business goals.
- 7. Monitored and evaluated training effectiveness, making necessary adjustments to improve outcomes.

#### Technical Trainer

Apr / 2020-Apr / 2022

Crescent Moon Design

Portland, OR

- 1. Delivered technical training sessions for diverse audiences, ensuring clarity and engagement.
- 2. Identified client training needs and tailored programs to enhance employee performance.
- 3. Addressed performance gaps through targeted refresher training initiatives.
- 4. Created and updated training curriculum to reflect the latest industry standards and technologies.
- 5. Proactively researched and integrated new technologies into training offerings.
- 6. Led the development of customized training solutions for specific projects and clients.

### EDUCATION

#### Bachelor of Science in Training and Development

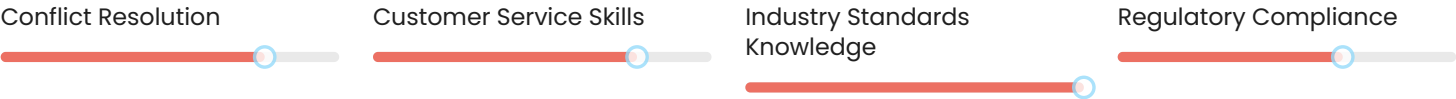
Apr / 2018-Apr / 2020

University of Technology

Denver, CO

Focused on instructional design and adult learning principles.

### SKILLS



### ACHIEVEMENTS

- ★ Developed a training program that increased employee retention rates by 30%.
- ★ Created a blended learning curriculum that improved training completion rates by 40%.
- ★ Facilitated workshops that enhanced team performance, resulting in a 25% productivity boost.