

JACKSON TURNER

Technology Analyst Intern

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PROFESSIONAL SUMMARY

Passionate Technology Analyst with 2 years of experience in identifying and addressing business needs through innovative technology solutions. Skilled in process optimization and project management, I thrive in collaborative environments, ensuring successful project delivery and enhanced operational performance.

WORK EXPERIENCE

Technology Analyst Intern

WidgetWorks Inc.

📅 Mar / 2024-Ongoing

📍 Denver, CO

- 1. Oversaw data management initiatives to ensure accuracy and consistency across applications.
- 2. Gathered and analyzed project requirements, creating comprehensive design documents.
- 3. Developed execution plans and monitored progress to ensure timely project delivery.
- 4. Conducted regular project status reviews and communicated updates to stakeholders.
- 5. Facilitated project meetings to share insights and foster collaboration among team members.
- 6. Maintained project health by tracking key performance metrics.
- 7. Provided mentorship and technical guidance to junior team members throughout project cycles.

Technology Analyst

Silver Lake Enterprises

📅 Mar / 2023-Mar / 2024

📍 Seattle, WA

- 1. License Management System: Developed an application to manage fire equipment licenses for field personnel.
- 2. Engineered both Windows and Web applications for seamless user experience.
- 3. Integrated hardware communication via COM ports for device activation and deactivation.
- 4. Executed data synchronization with a master database for license data integrity.
- 5. Designed web interfaces for report generation and software downloads.
- 6. Analyzed existing VB applications to enhance COM port communication.

EDUCATION

Bachelor of Science in Information Technology

University of Tech

📅 Mar / 2022-Mar / 2023

📍 Denver, CO

Focused on technology systems, data analysis, and project management methodologies.

SKILLS

Data Integration Tools



Data Warehouse Solutions



Data Analysis Techniques



Cloud Computing



ACHIEVEMENTS

- 🌟 Developed a user-friendly dashboard that improved data visualization and decision-making for stakeholders.
- 🌟 Implemented a feedback system that increased user satisfaction ratings by 30%.
- 🌟 Collaborated with cross-functional teams to launch new features, enhancing product functionality and user experience.