

Technology Project Manager

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Dynamic Technology Project Manager with over 7 years of expertise in driving software development projects using Agile and Waterfall methodologies. Proven ability to align technology solutions with business goals, leading cross-functional teams to deliver projects on time and within budget. Committed to leveraging innovative strategies to enhance operational efficiency and stakeholder satisfaction.

Technology Project Manager

May / 2020-Ongoing

📌 Toronto, ON

1. Managed an average of 3-7 technology projects simultaneously, overseeing budgets of \$1-2M for customer systems.
2. Developed a new customer systems application to handle increased online banking traffic, enhancing user experience.
3. Directed procurement and implementation of a new Cassandra database, optimizing data management and retrieval.
4. Led cross-functional teams to deliver technology projects on time and within budget.
5. Established a Customer Preferences database, improving personalization for end-users.
6. Facilitated backlog management and planned iterations, conducting daily stand-up meetings for project transparency.
7. Developed project plans, timelines, and resource allocation strategies.

May / 2018-May / 2020

📌 Seattle, WA

1. Projects encompassed software development and infrastructure upgrades.
2. Key project: Managed a \$4M budget over 8 months to migrate Small Business batch processes into real-time interactions with the Consumer System of Record.
3. Conducted extensive field-level mapping, focusing on Data Quality and AML compliance.
4. Executed migrations from Novell to Active Directory and oversaw application upgrades and deployments.
5. Initiated projects by leading requirements gathering sessions with clients and technical teams.
6. Drafted and secured approval for scope documents from project sponsors, ensuring alignment with business objectives.

May / 2016-May / 2018

📌 Seattle, WA

Focused on advanced project management methodologies and best practices.

Team Leadership

Resource Allocation

Project Planning

Risk Management



- 🌟 Successfully delivered multiple projects with budgets ranging from \$1M to \$4M, enhancing service delivery and customer experience.

- Implemented Agile methodologies, resulting in a 30% increase in project delivery speed and improved team collaboration.
- Led a critical migration project that transitioned legacy systems to a modern infrastructure, reducing operational costs by 25%.