

# ROBERT SMITH

## Asst. Telecommunication Specialist

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To gain employment with a company that supports professional and personal growth. really want to learn as much as and be a master at trade.

### OCTOBER 2002 - MAY 2009

#### ASST. TELECOMMUNICATION SPECIALIST - ABC CORPORATION

- Provided technical assistance in all activities associated with the installation, troubleshooting, operation, and maintenance of all communications systems to include radio, telephone and automations systems.
- Responsible for Instrumental in establishment and maintenance of the LAN used to effectively manage critical Mission essential tasks during operation Iraqi Freedom (OIF) V.
- Established and maintained Command Post Node for 1-10 Task Forces during Operation Iraqi Freedom V.
- Supported All Airborne Assets and Coordinated emergency refueling stops, coordinated Airspace approval with host nation air traffic controllers, for the most part coordinated all U.S Airborne Assets request to the host nation for approval for said asset.
- Re-established accountability for over 85 hand held radios, loaded the radios with the correct Frequencies, conducted testing of each radio, and distributed each one with accurate Accountability.
- Maintained all communication equipment at 100 percent operational readiness rate.
- Handled monthly COMSEC (Communication Security) change over for the Air Force South Air Operations Cell.

### 2001 - 2002

#### TELECOMMUNICATION SPECIALIST - DELTA CORPORATION

- Philadelphia, P A My responsibilities working at CableNet are routing the houses for installments of customers, dealing with customer satisfaction/.
- Recently started a new position in CableNet, where I now install in homes.
- Run cable lines, install modems/cable boxes, troubleshoot and encounter any problems that a customer has with their cable service.
- Assist potential customers with purchasing process.
- Educate potential and current customers of products offered by the company.
- Helped customers figure out which items would best fit their needs.
- I received several notes of congratulations for outstanding sales numbers and excellent customer service skills.

## **EDUCATION**

Bachelor's - (Baghdad Signal University)

## **SKILLS**

MS Office, Management.