Robert Smith

Associate Telecommunications Engineer

PERSONAL STATEMENT

Retired USAF Senior NCO with extensive background in diverse technical and leadership areas. Familiar with DISA Retina Scan program Defense messaging system experienced Microsoft Partner Microsoft Tech-ed program.

WORK EXPERIENCE

Associate Telecommunications Engineer

ABC Corporation - November 2000 - February 2003

Responsibilities:

- Provided telecommunications development, design, and implementation to the Base and tenant units.
- Acted as Network Administrator in a Windows enterprise domain environment.
- Implemented Microsoft SharePoint Portal Server 2001.
- Designated email Postmaster to the Base CO. Maintained the main city switching system E10.
- Provided Server Hardware support, troubleshooting, upgrades, modifications, and enhancements as required.
- Managed the Storage Area Network and Network Attached storage systems.
- Routinely installs, configures, and maintains voice communications and switching equipment.

Telecommunications Engineer

ABC Corporation - 1998 - 2000

Responsibilities:

- Install and maintain telecommunications equipment.
- Perform adds, moves and changes to Avaya BCM and Nortel equipment.
- Install Avaya 450 and 8500 gateway and Cisco switches and wire ring down circuits and test analog ports, trouble shoot T-1 and configure VoIP telephones Telnet into PBX and key system devices make customer changes and repairs.
- Project manage branch project which included working with vendors overseeing wiring of voice and data network and the installation of data switches.
- Going to the site and testing and overseeing progress of project interfacing with vendors.
- on Nortel Meridian 1 systems on a multi-state basis.
- Performed installation and maintenance on NorTel VOIP systems, CS1000, Symposium, Call Pilot.

Education

MANAGEMENT TRAINING - (South Carolina Real Estate Institute)

CONTACT DETAILS

1737 Marshville Road, Alabama (123)-456-7899 info@qwikresume.com www.qwikresume.com

SKILLS

Windows 7, Windows 8, Sharepoint, Office 365, Networks.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing Snowboarding Cooking Reading

REFERENCES

Reference – 1 (Company Name) Reference – 2 (Company Name)