

EMMA JOHNSON

Terminal Operations Manager

✉ support@qwikresume.com ☎ (123) 456 7899 📍 Los Angeles 🌐 www.qwikresume.com

PROFESSIONAL SUMMARY

Results-oriented Terminal Operations Manager with 7 years of experience in enhancing operational efficiency and safety within logistics. Proven expertise in team leadership, regulatory compliance, and strategic process optimization, leading to significant cost reductions and improved service delivery. Passionate about cultivating a safety-first culture while driving continuous improvement across terminal operations.

WORK EXPERIENCE

Terminal Operations Manager

Blue Sky Innovations

📅 Feb / 2021-Ongoing

📍 Chicago, IL

1. Oversee daily terminal operations, ensuring on-time performance and adherence to safety protocols.
2. Lead a diverse team of over 300 personnel, enhancing collaboration and operational efficiency.
3. Apply federal regulations and safety rules, ensuring compliance and risk mitigation.
4. Conduct regular training sessions on safety and operational procedures, promoting a culture of continuous improvement.
5. Investigate accidents and incidents, implementing corrective actions to prevent recurrence.
6. Utilize performance metrics to identify areas for improvement and optimize terminal processes.
7. Collaborate with cross-functional teams to enhance service delivery and customer satisfaction.

Terminal Manager

Crescent Moon Design

📅 Feb / 2018-Feb / 2021

📍 Portland, OR

1. Managed a warehouse staff of 20, overseeing efficient freight transportation and delivery operations.
2. Ensured compliance with DOT, OSHA, and other regulations, maintaining a safe working environment.
3. Monitored driver performance and scheduled preventive maintenance for vehicles, optimizing operational uptime.
4. Implemented a web-based routing application, reducing travel time by 25% and improving delivery efficiency.
5. Streamlined return processes, significantly minimizing delays and errors in shipment redelivery.
6. Utilized automated warehouse systems for real-time inventory management, enhancing accuracy and speed.

EDUCATION

Bachelor of Science in Logistics Management

University of Logistics

📅 Feb / 2015-Feb / 2018

📍 Denver, CO

Focus on supply chain management, transportation logistics, and safety compliance.

SKILLS

Proficient In Logistics Software

Including Database Management Systems

Process Improvement

Data Analysis



ACHIEVEMENTS

- 🌟 Reduced operational costs by 20% through the implementation of efficiency-focused strategies.
- 🌟 Increased on-time performance of trains by 15% through effective team management and process optimization.
- 🌟 Achieved 100% compliance with safety regulations, resulting in zero incidents during the last fiscal year.