

Robert Smith

Terminal Operations Manager

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

SKILLS

Monitoring, Operating,
Communication.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference - 1 (Company
Name)
Reference - 2 (Company
Name)

PERSONAL STATEMENT

Terminal Operations Manager with 3 years of experience in Directing and overseeing the night shift operations of a major transportation facility employing over 50+ drivers and dock personnel.

WORK EXPERIENCE

Terminal Operations Manager **ABC Corporation - January 1990 - April 1997**

Responsibilities:

- Oversaw operations of the Northwest Washington Region ensuring high levels of customer service, efficiency, productivity, and safety were maintained, as well as achievement of operational and financial goals and objectives.
- Oversaw incoming and outgoing freight shipments against bills of lading and moving freight into and out of the facility.
- Allocated appropriate storage areas as to the destination.
- Inspected facilities for conformance to safety and lean process, and for maintenance and repair.
- Enforced compliance with safety rules and regulations and security of merchandise.
- Evaluated workers performance and initiated personnel actions when necessary.
- Oversaw all aspects of operations, including the on and offloading/unloading of all Intermodal container trains into and out of the facility.

Terminal Operations Manager **Delta Corporation - 1985 - 1990**

Responsibilities:

- Used to manage crude oil tankers, drivers, maintaining safe operation.
- Provided excellent customer service Responsible for marketing, sales, distribution, and account management Managed a staff of associates and staff.
- Maintain daily operations of security checkpoints at SFO Maintain monthly terminal budget; overtime; staffing levels Directly manage 23 Supervisors.
- Manager of a service center for a train yard, dispatchers, and train crews Coordinated terminal dispatchers to instruct inbound, outbound, intermodal.
- Subcontractor to Union Pacific Railroad operating turnkey Intermodal Operations at the Wilmer (Dallas) TX hub.
- Handle logistics with all foreign customers including Hanjin, Evergreen, APL, etc.
- Managing the implementation of a computerized dispatch system for west coast trucking operations; covering over 200 drivers in Washington and California.

Education

High School Diploma