CHARLOTTE HARRIS
Test Analyst

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📍 Los Angeles
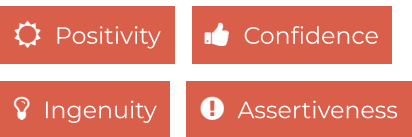🌐 www.qwikresume.com
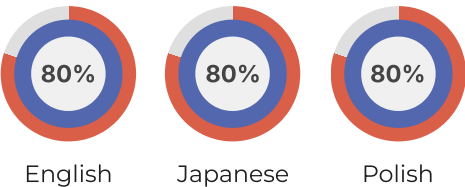
SKILLS

Software Testing

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Test Automation Framework

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Test Case Review

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Technical Documentation

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Analytical Skills

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Adaptability

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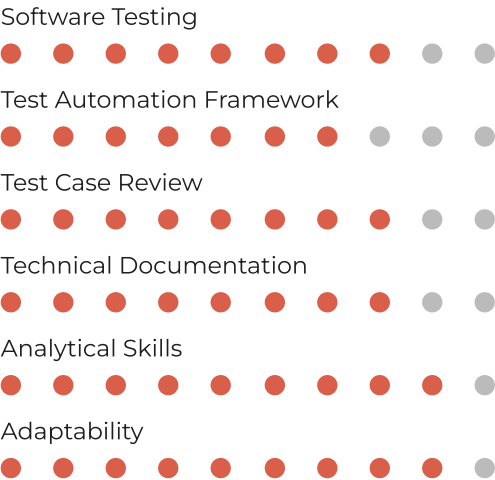
INTERESTS

🎙 Podcasts   🌐 Martial Arts

🏆 Knitting   ✏ Writing

STRENGTHS

⚙ Positivity	👍 Confidence
💡 Ingenuity	⚠ Assertiveness

LANGUAGES

80% English

80% Japanese

80% Polish

ACHIEVEMENTS

⭐ Streamlined testing processes, resulting in a 20% reduction in project timelines.

⭐ Developed comprehensive test documentation that improved team onboarding and project knowledge transfer.

PROFESSIONAL SUMMARY

Passionate Test Analyst with 2 years of experience in software testing, excelling in both manual and automated methodologies. Expertise in developing and executing test cases while identifying defects to ensure optimal software quality. Strong collaborator with cross-functional teams to deliver reliable solutions and enhance user satisfaction.

WORK EXPERIENCE

Test Analyst
Seaside Innovations

📅 Apr / 2024-Ongoing
📍 Santa Monica, CA

1. Planned, designed, and executed test cases to identify software issues and ensure functionality.
2. Developed detailed test scenarios, configured testing environments, and documented results efficiently.
3. Analyzed test outcomes and provided concise progress reports to stakeholders.
4. Created and executed system function test cases, improving overall software reliability.
5. Facilitated issue resolution for clients during testing phases, enhancing customer satisfaction.
6. Achieved a 50-100% increase in response times through performance enhancements, significantly boosting user experience.
7. Successfully supported the onboarding of 18 stores, maximizing the benefits of new software solutions.

Test Analyst
Lakeside Apparel Co

📅 Apr / 2023-Apr / 2024
📍 Chicago, IL

1. Conducted functional testing for the Trade Innovation project, ensuring software meets business requirements.
2. Managed defect prioritization and reporting, enhancing communication within teams.
3. Participated in regular status meetings to align testing efforts with project goals.
4. Assisted team members with test execution and validation based on system requirements.
5. Executed and documented both automated and manual tests, identifying and reporting defects effectively.
6. Contributed to the planning and design of testing processes, improving test coverage.

EDUCATION

Bachelor of Science in Computer Science
University of Technology

📅 Apr / 2022-Apr / 2023
📍 Phoenix, AZ

Focused on software development and quality assurance principles.