# **EMMA JOHNSON**

## **Test Operator**

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### PROFESSIONAL SUMMARY

Results-oriented Test Operator with 5 years of experience in executing rigorous testing protocols and quality assurance processes. Skilled in identifying defects and optimizing testing methodologies to ensure compliance with industry standards. Passionate about enhancing operational efficiency and product reliability through effective problem-solving and teamwork.

## WORK EXPERIENCE

### Test Operator/Supervisor

# Jan / 2021-Ongoing

Quantum Solutions LLC

♣ Phoenix, AZ

- 1. Tracked and troubleshot defects associated with testing tools, documenting detailed descriptions of issues encountered.
- 2. Ensured data accuracy and compliance with deadlines through effective data entry and troubleshooting.
- 3. Conducted evaluation testing of prototype printers, inks, and firmware under various climatic conditions.
- 4. Coached new employees in testing techniques and best practices, ensuring smooth onboarding.
- Executed precise test protocols to ensure product quality and compliance with industry standards.
- 6. Collaborated with engineers to refine testing processes and improve overall product quality.
- 7. Analyzed test results to provide actionable insights for product improvements.

# Test Operator/Supervisor

🛗 Jan / 2020-Jan / 2021

■ Phoenix A7

Cactus Creek Solutions

- 1. Defined and executed appropriate tests to meet stringent quality standards.
- 2. Reviewed testing procedures and set up test units based on comprehensive documentation.
- 3. Documented test results and analyzed data, leading to circuit board upgrades for enhanced performance.
- 4. Safely operated machinery and troubleshot issues to maintain process parameters throughout testing.
- 5. Maintained accurate and timely documentation of all testing activities.

### **EDUCATION**

## Bachelor of Science in Engineering

m Jan / 2019-Jan / 2020

State University

■ Denver, CO

Focused on quality assurance and testing methodologies relevant to engineering

## **SKILLS**

Data Analysis Software

Quality Assurance Software

Testing Frameworks

**Automation Tools** 

# **ACHIEVEMENTS**

Reduced testing cycle time by 20% through process optimization.

Identified and documented over 150 defects, contributing to a 30% increase in product reliability.

Trained and mentored 5 new team members, enhancing team performance and knowledge transfer.