

# Robert Smith

## Associate Testing Analyst

### PERSONAL STATEMENT

Highly skilled career professional with more than 5 years practical experience in hospital, home health, and primary care environments. Computer skilled to manage heavy daily patient volume including telephone triage, appointment scheduling, and patient referral. Proficient in helping end users with all documentation/record maintenance/paperwork to ensure accuracy and patient confidentiality.

### WORK EXPERIENCE

#### **Associate Testing Analyst**

**ABC Corporation - July 2010 - November 2011**

##### *Responsibilities:*

- Developed and maintained manual/automated test plans and detailed test cases that are reliable, repeatable and maintainable.
- Analyzed requirements and design documents and attending specifications meetings.
- Wrote reports providing analysis, communicating results to colleagues & managers.
- Monitored the testing process and identifying and logging test failures.
- Performed peer reviews and estimates.
- Troubleshoot hardware and software issues.
- Validated displays of Patient Screen to include masked SSN & DOB Information.

#### **Testing Analyst**

**Delta Corporation - 2008 - 2010**

##### *Responsibilities:*

- Provided accurate and timely analysis of merchandise testing results, including specific fact based recommendations, to management.
- Designed and implemented analysis models that improved speed and effectiveness of decision making provided complex financial information and .
- is commonly referred to as HP, is an American multinational information technology corporation and specializes in developing and manufacturing .
- Project CMIPS II - Case Management, Information and Payroll System (CMIPS) tracks case information and processes payments for the California .
- Is responsible for identifying and defining the required tests, monitoring detailed testing progress and results in each test cycle and evaluating .
- Provided level I and level II assistance/technical support to in house desktop users Troubleshoot desktop software in WINDOWS and LINUX environment .
- Demonstrated ability to work with multiple teams across departments.

### **CONTACT DETAILS**

1737 Marshville Road,  
Alabama  
(123)-456-7899  
info@qwikresume.com  
[www.qwikresume.com](http://www.qwikresume.com)

### **SKILLS**

Customer Service,  
Money Handling, Sales,  
Computer, Excel,  
Microsoft Word, Microsoft  
Office.

### **LANGUAGES**

English (Native)  
French (Professional)  
Spanish (Professional)

### **INTERESTS**

Climbing  
Snowboarding  
Cooking  
Reading

### **REFERENCES**

Reference - 1 (Company  
Name)  
Reference - 2 (Company  
Name)

## Education

None In Physical Therapy Assistant - 2010(southwest Tennessee  
Community College - Memphis, TN)