

HARPER LEWIS Total Loss Adjuster Advisor

- (123) 456 7899
- Los Angeles
- www.qwikresume.com

SKILLS



INTERESTS

Birdwatching



Sports Coaching T Knitting

STRENGTHS









LANGUAGES





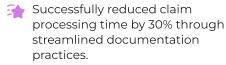


English

Dutch

French

ACHIEVEMENTS



Achieved a 95% customer satisfaction rating by enhancing communication and support throughout the claims process.

PROFESSIONAL SUMMARY

Seasoned Total Loss Adjuster Advisor with 5 years of experience in managing high-value claims and ensuring compliance with industry standards. Expert in negotiation, claim evaluation, and fostering customer satisfaction through effective communication. Committed to optimizing claims processes for timely resolutions and operational efficiency.

WORK EXPERIENCE

Total Loss Adjuster Advisor

🛗 Jun / 2021-Ongoing

WidgetWorks Inc.

耳 Denver, CO

- 1. Evaluated total loss claims to ensure appropriate coverage and compliance with regulations.
- 2. Maintained regular contact with clients every 3 days to enhance customer satisfaction and expedite claims closure.
- 3. Negotiated fair total loss offers with vehicle owners, maximizing stakeholder satisfaction.
- 4. Evaluate and assess total loss claims for accuracy and compliance with policy terms.
- 5. Generated and sent all necessary documentation to clients in accordance with state laws.
- 6. Processed reimbursement checks for total loss clients efficiently.
- 7. Verified identity of total loss recipients to ensure compliance and prevent fraud.

Total Loss Adjuster

🛗 Jun / 2020-Jun / 2021

Crescent Moon Design

₽ Portland, OR

- 1. Negotiated claimant payouts, achieving an average savings of 7% per
- 2. Coordinated title transfers from banks and lien holders, resulting in a 6% reduction in fees.
- 3. Investigated potential fraud claims with law enforcement to mitigate payout risks.
- 4. Adjusted and settled total loss auto claims for both insured and claimants in NC and SC.
- 5. Managed the disposal of salvage vehicles in collaboration with salvage
- 6. Appraised automobile damage and completed repair estimates using industry-standard tools.

EDUCATION

Bachelor of Science in Business Administration

Jun/ 2019

Jun/ 2020

University of South Carolina

■ Santa Monica, CA

Focused on risk management and insurance principles.

