Robert Smith

Lead Traffic Management Journeyman

CONTACT DETAILS

1737 Marshville Road,
Alabama
(123)-456-7899
info@qwikresume.com
www.qwikresume.com

PERSONAL STATEMENT

To obtain a career with a company where can utilize the training and experience have acquired while in the work force and bring those qualities forward to demonstrate a positive and effective level of leadership, problem solving, organization and knowledge to this company.

WORK EXPERIENCE

Lead Traffic Management Journeyman

ABC Corporation - August 2012 – August 2014

Responsibilities:

- Uses Defense Personal Property System to process personal property shipments and to validate system data.
- Reviews and interprets permanent change of station orders for validity of authorized household goods entitlements.
- Receives and packages cargo for shipment and storage; inspects items for identification, quantity, and condition.
- Classifies/arranges cargo for movement; determines/schedules proper carrier equipment for loading/unloading.
- Tracks shipments and provides in-transit visibility for cargo entering the Defense Transportation System.
- Uses cargo movement operation system; prepares freight management reports/shipment documents, and truck manifests.
- Provides logistical support to the Air Force Test Center.

Traffic Management Journeyman

Delta Corporation - 2010 – 2012

Responsibilities:

- Coordinated 68 short notice permanent change of station moves; 100% success rate for complex moves.
- Initiated over 300 shipments in Defense Personal Property System; ensured accuracy with 100% booking rate.
- Sought personal growth; finished 8 hour customer service training which reduced customer wait time by 85%.
- Organized permanent change of station briefings for Explosive Ordinance Disposal students.
- Facilitated permanent change of station resolution for high level customers.
- Dedicated 35 hours of training as a Sexual Assault Response Coordinator; ensuring victims safety.
- Expedited 412 tons of cargo worth $36K.

Education

Business and Technology - (University of Maryland University College Europe)

SKILLS

Ms Word, Leadership.

LANGUAGES

English (Native)
French (Professional)
Spanish (Professional)

INTERESTS

Climbing
Snowboarding
Cooking
Reading

REFERENCES

Reference – 1 (Company Name)
Reference – 2 (Company Name)

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