



# SOPHIA BROWN

Traffic Manager

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## PROFESSIONAL SUMMARY

Proactive Traffic Manager with 7 years of experience in optimizing logistics and enhancing operational workflows. Skilled in driving efficiency through strategic planning and data analysis, while ensuring timely service delivery. Committed to fostering cross-functional collaboration and implementing innovative traffic management solutions that align with business objectives.

## WORK EXPERIENCE

### Traffic Manager

Mar / 2020-Ongoing

Quantum Solutions LLC

Phoenix, AZ

1. Led a team of drivers and warehouse staff to ensure efficient daily operations and adherence to schedules.
2. Enhanced team performance through coaching, mentoring, and effective performance assessments.
3. Trained new employees in shipping processes, focusing on productivity and accuracy.
4. Managed daily traffic operations, including route planning and loading schedules for optimal efficiency.
5. Monitored loading procedures to align with company goals and improve service delivery.
6. Oversaw documentation processes, ensuring compliance with industry regulations and securing favorable rates from carriers.
7. Coordinated workforce schedules to maximize resource utilization while controlling operational costs.

### Traffic Manager

Mar / 2018-Mar / 2020

Summit Peak Industries

Denver, CO

1. Coordinated outbound distribution of merchandise, ensuring timely delivery and accuracy of transport documents.
2. Developed and maintained systems for monitoring shipments, enhancing tracking and communication.
3. Implemented efficiency improvements that reduced less-than-truckload (LTL) shipping rates.
4. Worked collaboratively with sales teams to address and resolve order discrepancies effectively.
5. Assisted in the creation of training materials to support operational improvements.
6. Engaged in data analysis to refine logistics processes and enhance service quality.

## EDUCATION

### Bachelor of Science in Logistics Management

Mar / 2016 Mar / 2018

University of Florida

Santa Monica, CA

Focused on supply chain management and transportation logistics.

## SKILLS

Risk Assessment

Traffic Operations Management

Quality Assurance

Warehouse Management

Technical Proficiency

Effective Communication

## INTERESTS

Scuba Diving

E-sports

Reading Fiction

Puzzle Solving

## STRENGTHS

Stewardship

Teamwork

Tenacity

Vision

## LANGUAGES



English



Dutch



Japanese

## ACHIEVEMENTS

Implemented a new route optimization system, reducing transportation costs by 15%.

Developed and executed a traffic management strategy that improved on-time deliveries by 20%.