Robert Smith

Associate Training and Development Manager

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SUMMARY

Professional Manager and Military Veteran with proven experience in the Army. Accomplished measurable results while leading teams of employees in a dynamic, fast - paced environment.

SKILLS

Sales, Advising, Recruiting.

WORK EXPERIENCE

Associate Training and Development Manager

ABC Corporation - May 2002 – May 2004

- Coordinated training for more than incoming and existing personnel annually.
- Aligned training program and content with current military standards and linked activities to operations.
- Assessed training and provide recommendations for enhancements to executive leadership.
- Managed and audio/visual-aid system, computer-based training system, and unit training facilities.
- Evaluated processes and procedures, set goals, and measured outcomes. Served as an instructor and facilitated courses.
- Created training instructional material for employees. Managed and implemented a Healthcare System.
- Responsible for the creation and disbursement of all training materials for UNC.

Training And Development Manager

M & R Taxi Company, Inc - 2000 – 2002

- T/A Arlington Blue Top Cabs (Full-Time) Vice President S John Massoud, 703-516-7452, may be contacted Led and supervised development project for upgrading current cab systems using high end TaxiRide software.
- Responsible for training and development of prospective independent contractors to drive cabs in Arlington County as well as oversee 171 current employees.
- Worked with IT department in analyzing and developing innovative zone mapping via Google maps within current cab systems.
- Served as trusted liaison between business owners, IT dept, and drivers.
- Worked closely with Arlington County police in the licensing and delivery of taxicab ordinance.
- Help cab drivers troubleshoot in cab systems.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

Associate's in Human Resources - (Community College of the Air Force)

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