

**Training Consultant** 

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## PROFESSIONAL SUMMARY

Accomplished Training Consultant with a decade of expertise in designing and executing impactful training strategies. Skilled in adult education principles, curriculum development, and performance enhancement. Committed to fostering individual and team growth while aligning training initiatives with business objectives to drive organizational success.

## WORK EXPERIENCE

### Sr. Training Consultant

WidgetWorks Inc.

Jan / 2018-Ongoing

**耳** Denver, CO

- 1. Led the design and implementation of training programs for a major financial services organization, enhancing staff capabilities and performance.
- 2. Created customized curriculum paths to transition field staff from sales roles to consulting positions.
- 3. Achieved recognition from industry experts for increasing field traveler competency through targeted training initiatives.
- 4. Provided strategic guidance for the launch of new products, ensuring alignment with training objectives.
- 5. Developed comprehensive learning modules focused on customer engagement and competitive selling techniques.
- 6. Facilitated Train the Trainer sessions to ensure effective knowledge transfer during national product rollouts.
- 7. Collaborated with leadership to establish a corporate university, enhancing training access and quality across the organization.

## **Training Consultant**

m Jan / 2015-Jan / 2018

Summit Peak Industries

- **耳** Denver, CO
- 1. Designed and delivered end-user training for various enterprise resource planning systems, enhancing user proficiency and satisfaction
- 2. Developed performance support materials using ANCILE tools, ensuring alignment with client specifications.
- 3. Created tailored training documentation focused on improving enduser performance and operational efficiency.
- 4. Supported client upgrades of ERP systems with comprehensive training solutions, reducing implementation downtime.

# **EDUCATION**

## Master of Education in Adult Learning

m Jan / 2012-Jan / 2015

University of Phoenix

**∓** Portland, OR

Focused on adult learning theories and instructional design.

#### **SKILLS**

Adult Learning Theory

Project Management

Interpersonal Skills

Communication Skills

Conflict Resolution

### **INTERESTS**

🗸 Art

Volunteering

🛊 Hiking

🗘 Yoga

## **STRENGTHS**

**Q** Criticality



**O** Diplomacy



### **LANGUAGES**







English

Italian

Mandarin

## **ACHIEVEMENTS**

Developed and implemented a comprehensive training program that increased employee performance metrics by 25%.

Designed and delivered a curriculum that enhanced onboarding effectiveness, reducing training time by 30%.