



## 😥 ACHIEVEMENTS

- Increased training program participation by 35% through innovative marketing strategies.
- Developed a comprehensive onboarding program that reduced new hire ramp-up time by 25%.

# JACKSON TURNER

## **Training Officer**

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# PROFESSIONAL SUMMARY

Accomplished Training Officer with over 5 years of experience in designing and delivering targeted training programs that elevate employee skills and drive organizational success. Proven expertise in conducting needs assessments and fostering a culture of continuous learning. Passionate about implementing innovative training solutions to enhance workforce performance and achieve strategic objectives.

## 😔 WORK EXPERIENCE

### **Training Officer**

🛗 Mar / 2022-Ongoing

#### Quantum Solutions LLC

📮 Phoenix, AZ

- 1. Conducts thorough training needs assessments through surveys, interviews, and data analysis to identify skill gaps.
- 2. Designs and develops training courses based on organizational goals, employee needs, and industry best practices.
- 3. Delivers engaging training sessions utilizing various methodologies, including workshops, e-learning, and hands-on exercises.
- 4. Evaluates the effectiveness of training programs through participant feedback and performance metrics.
- 5. Coordinates logistics for training sessions, including scheduling, venue selection, and communication with participants.
- 6. Updates training materials regularly to reflect changes in policies, procedures, and industry standards.
- 7. Facilitates after-action reviews to ensure compliance with organizational policies and enhance future training initiatives.

### Training Officer/Coordinator

🛗 Mar / 2020-Mar / 2022

Silver Lake Enterprises

📱 Seattle, WA

- Coordinates and manages training initiatives to ensure alignment with organizational objectives.
- 2. Introduces innovative training strategies that enhance employee engagement and retention.
- 3. Advises management on effective training programs to support organizational growth.
- 4. Conducts market research to identify trends and best practices in training and development.
- 5. Provides training on software applications, including Microsoft Office Suite, to improve employee productivity.
- 6. Collaborates with department heads to tailor training programs to specific team needs.