# ROBERT SMITH

## Transportation Operations Manager

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## SUMMARY

Responsible for Ensuring that drivers follow through with scheduled fueling and mechanical work, Observing safety practices of personnel and takes corrective action when necessary.

## SKILLS

Machine Operator, Customer Service, Shipping, CNC Machinery And Tool/ Insert Change, Windows 7,8, Vista, XP Windows Active Directory Proficient In MS Office Products: Word, Excel, PowerPoint, And Access.

## WORK EXPERIENCE

### Transportation Operations Manager

ABC Corporation - 1998 – 1998

- Managed contracted driver scheduling, and maintain positive relationship with motor carriers.
- Identified problem areas and offer solutions to improve operational efficiencies of designated market.
- Oversaw timely and accurate contractor settlements.
- Resolved property and merchandise claims quickly and fairly for all parties involved.
- Recruited and retention of drivers and logistics managers.
- Tracked and administrated any incentive programs to create excitement.
- Acted as liaison between client, motor carriers, customers and Progistics Distributions and Amazon Fresh.

### Transportation Operations Manager

Delta Corporation - 1992 – 1997

- Managing of Bus, Trolley system and Maintenance Vehicles for the Campus Daily reporting of load counts on buses The overall operations of the bus .
- Primary on site representative for all transportation operations and daily department functions Optimized orders released to the warehouse, resulted .
- Over the road driver in charge of loading and securing temperature controlled perishable products and delivering them to our customers such as .
- Organized trucking operations and logistics for virtually all type of outgoing domestic and international freight.
- Effectively trained and managed drivers and employees in office support and safety.
- Directed the safety department to assure all drivers, employees and company equipment are in full compliance with Federal, State, and Local .
- Consummate transportation professional, effective in fleet/capacity management, customer satisfaction, billing, payroll, and safety Dispatch Team .

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## SCHOLASTICS

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