

ROBERT SMITH

Senior Transportation Security Officer

Phone: (0123)-456-789 | Email: info@qwikresume.com | Website: Qwikresume.com

SUMMARY

A dedicated, dependable, and loyal Senior Transportation Security Officer with about 7 years of experience in customer service. Exceptional researcher and great at problem-solving skills. Maintains strict confidentiality of sensitive information. Confident in my team player attitude and ability to operate and monitor secure communications equipment. Excellent comprehending and retention skills. My abilities to be flexible with the schedule and to work under pressure will make me an ideal candidate.

CORE COMPETENCIES

Data Entry Terminal, EMail Software, Internet Browser, Peripheral Devices, Personal Computers, Presentation Software, Spreadsheet Software, Word Processing Software

PROFESSIONAL EXPERIENCE

Senior Transportation Security Officer

ABC Corporation - 2013 – Present

Key Deliverables:

- Conducting screening operations acts in a professional and courteous manner at all times and recognizing the needs of individuals who may require special screening and assistance.
- Assisting and/or ensuring in monitoring the flow of passengers, baggage (carry-on and checked), and cargo through the screening checkpoint to facilitate the orderly and efficient processing of passengers, baggage, and cargo.
- Continually monitoring individuals behaviors as they enter and pass through security checkpoints and alerting superiors and/or law enforcement officers when suspicious behaviors are observed.
- Implementing security screening procedures that are central to transportation security administration objectives and which protect the traveling public by preventing any deadly or dangerous objects from being transported onto aircraft.
- Checking luggage or packages manually or screening with x-ray equipment in order to identify hazardous items and keep them from being loaded onto public forms of transportation.
- Conducting all duties with a focus on customer service, while assisting passengers who have questions or special needs.
- Reporting specific findings or incidents to management or law enforcement to help identify weaknesses in established protocol or flaws in terminal and equipment design.

Transportation Security Officer

ABC Corporation - 2012 – 2013

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Key Deliverables:

- Provided security and protection of air travelers at the airport and aircraft in a courteous and professional manner.
- Interacted with the public, giving directions and responding to inquiries.
- Maintained focus and awareness while working in a stressful environment.
- Performed searches and screening, which may include physical interaction with passengers.
- Routinely performed the duties of an acting lead transportation security officer; both on the lanes and as a member of the rapid response team.
- Assisted as an on the job training mentor for new hires, while honing my abilities as both a coach and mentor.
- This is Dummy Description data, Replace with job description relevant to your current role.

EDUCATION

B.S. in Criminal Justice - 2011(UNIVERSITY OF CENTRAL FLORIDA)A.S. in Technology - 2010(VALENCIA COMMUNITY COLLEGE)

