

# Robert Smith

## Transportation Security Officer

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### SUMMARY

A self-motivated Junior Transportation Security Officer, willing to learn new and exciting things with speed and accuracy, works well in groups, or individually to complete a specific task, and willing to learn new innovations to keep up with the evolving industry. To obtain a position within a company that will utilize and enhance my customer service skills, expand my knowledge and allows me to work as a team player in a professional environment.

### SKILLS

Security, Customer Service, Computer, Spanish, Job Specific Technical Equipment And Tactical Communication

### WORK EXPERIENCE

#### Transportation Security Officer

ABC Corporation - October 2014 - Present

- Conducting visual inspection of traveling documents and government-issued identification, in order to identify and report fraudulent documents, and individuals requiring additional screening.
- Interacting with the public, giving directions and responding to inquiries.
- Operating screening equipment to identify dangerous objects in baggage, cargo and on passengers, and preventing those objects from being transported onto aircraft.
- Retaining and implementing the knowledge of all applicable standard operating procedures, demonstrating responsible and dependable behavior, and being open to change while adapting to new information and unexpected obstacles.
- Engaging in the continuous development of critical thinking skills necessary to mitigate actual and potential security threats, by identifying, evaluating, and applying appropriate situational options and approaches.
- Maintaining focus and awareness while working in a stressful environment which includes noise from alarms, machinery and people, crowd distractions, time pressure, and disruptive and angry passengers, in order to preserve the professional ability to identify and locate potentially life threatening or mass destruction devices, and to make effective decisions in both crisis and routine situations.
- Providing security and protection of air travelers, airports and aircraft in a courteous and professional manner.

#### Transportation Security Officer Part Time

ABC Corporation - June 2014 - September 2014

- Performed pat-down or hand-held wand searches of passengers who have triggered machine alarms, who are unable to pass through metal detectors, or who have been randomly identified for such searches.
- Informed passengers of how to mail prohibited items to themselves, or confiscate these items.
- Informed other screeners when baggage should not be opened because it might contain explosives.
- Tested baggage for any explosive materials, using equipment such as explosive detection machines or chemical swab systems.
- Contacted police directly in cases of urgent security issues, using phones or two-way radios.
- Recorded information about any baggage that sets off alarms in monitoring equipment.
- This is Dummy Description data, Replace with job description relevant to your current role.

## EDUCATION

Bachelor Of Science in Sports Management - August 2006(Chowan University - Murfreesboro, NC)