

# **JAMES CLARK Triage Nurse**

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Los Angeles

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Patient Education

## INTERESTS

DIY Projects

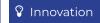
**%** Crafting

O Meditation

iii History

## **STRENGTHS**









#### LANGUAGES







English Arabic

## EDUCATION

Bachelor of Science in Nursing

## Jan / 2019-Jan / 2020

University of Health Sciences

♣ Phoenix, AZ

Comprehensive nursing program focusing on clinical skills and patient care.

### SKILLS

Patient Communication

Conflict Resolution

Crisis Management

#### to fostering effective communication and collaboration among healthcare teams to enhance patient satisfaction and operational efficiency.

# WORK EXPERIENCE

PROFESSIONAL SUMMARY

Triage Nurse-Case Manager

WidgetWorks Inc.

**耳** Denver, CO

1. Conduct comprehensive patient assessments to determine urgency and care needs.

Results-oriented Triage Nurse with 5 years of experience in high-demand clinical settings. Skilled at swiftly evaluating patient conditions and prioritizing care needs to ensure optimal treatment outcomes. Dedicated

- 2. Collaborate with healthcare teams to develop and implement effective treatment plans.
- 3. Educate patients and families on health conditions and care procedures to promote understanding.
- 4. Document patient interactions and triage decisions in compliance with healthcare regulations.
- 5. Monitor and track patient progress, adjusting care plans as necessary.
- 6. Facilitate smooth transitions of care between departments and providers.
- 7. Participate in quality improvement initiatives to enhance patient care delivery.

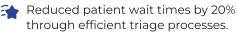
#### **Triage Nurse**

Silver Lake Enterprises

**耳** Seattle, WA

- 1. Provided triage and advice for patients in a busy family practice clinic.
- 2. Conducted intake for obstetric appointments, ensuring thorough documentation.
- 3. Performed wound care and assisted with stitch removal, maintaining sterile techniques.
- 4. Educated patients on diabetic management, including dietary recommendations and medication adherence.
- 5. Administered insulin and titrated dosages based on patient needs.
- 6. Utilized electronic health records to document patient information accurately, enhancing data retrieval efficiency by 40%.
- 7. Participated in quality improvement initiatives, contributing to a 15% increase in overall departmental efficiency.
- 8. Developed triage training materials that improved staff knowledge retention by 30% during onboarding sessions.

# ACHIEVEMENTS



1 Improved patient satisfaction scores by 15% through enhanced communication strategies.

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